

भारतीय राष्ट्रीय महासागर सूचना सेवा केंद्र पृथ्वी विज्ञान मंत्रालय, भारत सरकार

"ओशियन वैली", प्रगति नगर (बी. ओ), निज़ामपेट (एस. ओ), हैदराबाद - 500 090

दूरभाष सं. 040-2388 6002 / 23886074 फैक्स : 040-2389 2910 / 2389 5001

INDIAN NATIONAL CENTRE FOR OCEAN INFORMATION SERVICES
Ministry of Earth Sciences, Government of India

"Ocean Valley", Pragathi Nagar (BO), Nizampet (SO), Hyderabad - 500 090 Phone No.040-2388 6002/23886074 Fax: 040-2389 2910/2389 5001

इंकॉइस: क्रय: 14/2024

दिनांक: 10.01.2025

Ref. INCOIS: PUR: 14/2024

Date: 10.01.2025

eprocure.gov.in/procure/app के माध्यम से निविदा आमंत्रण सूचना Notice Inviting Tender through eprocure.gov.in/procure/app

भारतीय राष्ट्रीय महासागर सूचना सेवा केंद्र, हैदराबाद भारत सरकार के पृथ्वी विज्ञान मंत्रालय के अंतर्गत एक स्वायत्त निकाय है। Indian National Centre for Ocean Information Services (INCOIS), Hyderabad is an autonomous body under Ministry of Earth Sciences, Government of India.

निम्न विवरणों के लिए पंजीकृत विक्रेताओं से निविदाओं/बोलियों को आमंत्रित किया जाता है। जीईएम की एक अधिप्राप्ति होने के नाते बोलियों को केवल ई विपणन सरकार (जीईएम) http://eprocure.gov.in/procure/app द्वारा ऑनलाइन से ही जमा किया जाए। एनआईटी का संक्षिप्त विवरण नीचे दिया जा रहा है।

Tenders/Bids are invited from registered vendors of eprocure.gov.in/procure/app, the bids has to be submitted online through http://eprocure.gov.in/procure/app only. The brief details of NIT are appended below:

कार्य का नाम Name of the Work	बोली संदर्भ सं. Bid Reference No.	बोली संख्या एवं दिनांक Bid Number and Date	बोली समाप्ति की तारीख और समय Bid end date and Time
Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad	इंकॉइस : क्रय : 14/2024 INCOIS:PUR:	2025_INCOI_843864_1 Dt. 10.01.2025	07.02.2025 15:00
इंकॉइस, हैदराबाद में एक साल की मानक वारंटी और तीन साल की एएमसी के साथ अल्ट्रा-हाई परफॉर्मेंस लिक्किड क्रोमैटोग्राफी (यू-एचपीएलसी) और इसके सहायक उपकरणों की आपूर्ति	14/2024		

eprocure.gov.in/procure होने के नाते, बोली को eprocure.gov.in/procure यानी, Bids/RAs कॉलम के तहत http:///eprocure.gov.in/procure/app के माध्यम से ऑनलाइन जमा करना होगा। किसी भी सहायता के लिए, कृपया eprocure.gov.in/procure की हेल्प लाइन से संपर्क करें। निम्नलिखित कर्मियों से भी संपर्क किया जा सकता है: श्री वी.सुब्रमण्यम (ईमेल: multipleam@incois.gov.in; फोन नंबर 040 2388 6022)/श्री। दसारी प्रसाद (ईमेल: dasariprasad@incois.gov.in फोन नंबर 040-2388 6082)

Being a eprocure.gov.in/procure, the bid has to be submitted online through the eprocure.gov.in/procure i.e., http://eprocure.gov.in/procure/app under the Bids/RAs column. For any assistance, please contact help line of eprocure.gov.in/procure. The following personnel may also be contacted: Mr. V.Subrahmanyam (email: manyam@incois.gov.in; Phone No. 040 2388 6022)/Mr. Dasari Prasad (email: dasariprasad@incois.gov.in Phone No. 040-2388 6082)

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(V. Subrahmanyam)

(प्रशासनिक अधिकारी क्रिय)/ Administrative Officer (Purchase) निविदा आमंत्रण प्राधिकारी, इंकॉइस/ Tender Inviting Authority, INCOIS

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Basic Details							
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Tender Category	Goods	N	No. of Covers			2	
General Technical Evaluation Allowed			ItemWise Technical Evaluation Allowed			No	
Payment Mode Offline			Is Multi Currency Allowed For BOQ			Yes	
Is Multi Currency Allowed For Fee	No	A	Allow Two Stage Bidding No			No	
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S.No	Category	Sub Category	Sub Category Description	Format/File
	Certificate Details	Permanent Account Number	Permanent Account Number Details	
	Certificate Details	Registration Certificate	Registration Certificate Details	_
	Certificate Details	Bidders Address Format	Bidders Address Format Details	
	Certificate Details	Income Tax Certificate	Income Tax Certificate Details	
	Certificate Details	GST Registration Certificate	GST Registration Certificate	
	Financial Details	Bankers Details	Bankers Details	
Financial Details Annual Turn over ce		Annual Turn over certificates from CA	Annual Turn over certificates from CA	
	Work Details	Existing Work Order Commitment	Ongoing Work Order Details with percentage of work completed	

		EMD Amount in	1,35,000	EMD Exemption	Yes
Fee Payable At	Nil	₹		Allowed	
		EMD Fee Type	fixed	EMD Percentage	NA
		EMD Payable To	DIRECTOR INCOIS	EMD Payable At	HYDERABAD
	Fee Payable At	Fee Payable At Nil	Fee Payable At Nil ÉMD Fee Type EMD Payable To	Fee Payable At Nil EMD Fee Type fixed EMD Payable TO DIRECTOR	Fee Payable At Nil EMD Fee Type fixed EMD Percentage EMD Payable To DIRECTOR EMD Payable At

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Reason for non availability of GeMARPTS ID	
Remarks	GeM Non availability certificate attached
Document Name	gemnonavailibilityreport.pdf
Document Size (in KB)	51.61

Tender Propertie	<u>\$</u>		
Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Stage to disclose Bid Details in Public Domain	Technical Bid Opening
BoQ Comparative Chart model	Normal	BoQ Compartive chart decimal places	2
BoQ Comparative Chart Rank Type	L	Form Based BoQ	No

TIA Undertaking

S.No		Tender complying with Order	Reason for non compliance of Order
1	PPP-MII Order 2017	Not Applicable	GTE APPROVAL OBTAINED
2	MSEs Order 2012	Not Applicable	GTE APPROVAL OBTAINED

Tender Inviting	g Authority					
Name	ADMINISTRATIVE OFFICER (P)					
Address	INCOIS HYDERABAD					

Tender Creator	<u>Details</u>	
Created By	PRASAD DASARI	
Designation	Asst. Manager	
Created Date	10-Jan-2025 12:37 PM	



INCOIS: PUR 14 / 2024

10 01 2025

Proposal for 'Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad"

On behalf of Director, INCOIS tenders are invited in "Two Bid System" (Technical Bid and Price Bid) from tenderers with appropriate registration having adequate resources and setup and dealing with "Supply of Ultra-High Performance Liquid Chromatography (U-HPLC)" on regular basis. The offers, in the prescribed format, shall be submitted online at http://eprocure.gov.in/eprocure/app as per the tender document. No tender will be accepted in hard copy, fax, e-mail or any other such means. The intending, bidders must be registered with Public Procurement http://eprocure.gov.in/eprocure/app.

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1.	Name of the work	:	Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad
2.	BID Reference No.	:	INCOIS:PUR: 14/2024
3.	Submission of Bid	:	Please note that the subject tender has to be submitted online via e-tender portal only.
4.	Earnest Money Deposit (EMD)	:	Rs. 1,35,000/- (Rupees one lakh thirty five thousand only) OR USD 1,600 (USD one thousand six hundred) as per clause 05 of the General Terms and Conditions under section 12.
5.	Last date for seeking the clarifications & request for bid extension	:	On or before 09 00Hrs of January 24, 2025
6.	Bid submission due date online	:	On or before 1500 Hrs of February 07, 2025
7.	Bid opening date	:	After 15:30 Hrs of February 07, 2025
8.	Delivery/ Completion period	:	Within 03 months from the date of Acceptance of the Order
9.	*Acceptance of the Order by the successful bidder upon AOC	:	* Within 15 days from the date of issue of the PO/Order.

Being an e-tender the bid has to be submitted online through the e-tender portal i.e., https://eprocure.gov.in/eprocure/app. Kindly refer Appendix for the detailed procedure. For any assistance, please contact help line of e-Tender portal. The following personnel may also be contacted: Mr. V.Subrahmanyam (email: manyam@incois.gov.in; Phone No. 040 2388 6022)/Mr. Dasari Prasad (email: dasariprasad@incois.gov.in Phone No. 040-2388 6082)

INCOIS may, at its discretion, extend the deadline for submission of bids by issuing a corrigendum, in which case all rights and obligations of the owner and the bidders previously subject to the original deadline will thereafter be subject to the deadline as extended.

Postal Address	Location Address
Indian National Centre for Ocean Information Services INCOIS, Ministry of Earth Sciences, Govt. of India, Ocean Valley, Pragathi Nagar BO, Nizampet SO, Hyderabad 500 090	Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Govt. of India, "Ocean Valley", Survey No.342/3, Beside ALEAP, Near Pragathi Nagar, Opp. JNTU-Kukatpally, Hyderabad 500 090, Ph.No.040-2388 6000, Fax No.040-23892910

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1. Introduction

- 1.1 Indian National Centre for Ocean Information Services (INCOIS), a unit of Ministry of Earth Sciences, Govt. of India is a premier scientific Institute of the country, functioning on 24x7 basis to provide Ocean data, information and advisory services to society, industry, Government and Scientific community through sustained ocean observation and constant improvement through systematic and focused researching information and Ocean modeling.
- 1.2 INCOIS is located at approximate 3km from Pragathi Nagar at Ocean valley, Pragathi Nagar PO, Nizampet SO, Hyderabad 500090, near besides ALEAP in 60-acre premises. It had started functioning at its premises w.e.f 2004 after construction of various buildings along with related services were completed and occupied in year 2004.

2. Scope of the Work

- 2.1 Supply, installation and commissioning of Ultra-High Performance Liquid Chromatography (U-HPLC) along with accessories under buy-back and one-year standard warranty at INCOIS, Hyderabad.
- 2.2 The buy-back components are detailed below:

Make: M/s Waters Ges.m.b.h, Austria

Waters Preparative HPLC System consisting of

SI.	Particulars as per PO	Part No	Qty
1	2535 Quaternary Gradient Module	176001739	01
2	Waters Prep Degasser	186002488	01
3	2707 Auto Sampler	176001563	01
4	2998 Photodiode Array Detector	176299801	01
5	Temperature Controller Module	186002441	01
6	Column Heater Compartment	WAT038040	01

2.3 The supplier should be responsible for installation, testing and successful demonstration of the performance (sensitivity and repeativity) of the U-HPLC system using phytoplankton pigment standards (https://c14.dhigroup.com/productdescriptions/phytoplanktonpigmentstandards) provided by INCOIS, Hyderabad.

3. Technical Specifications

3.1. Solvent Delivery Unit

- a. Pumping Method: Parallel-type double plunger (approx. $10 \,\mu\text{L}/1 \,\text{stroke}$)
- b. Flow Rate Settings Range: 0.0001 10.0000 mL/min.
- c. System Pressure: Minimum 15000 psi or above
- d. Flow Rate Accuracy: ±1%
- e. Flow Rate Precision: 0.06% RSD
- f. Gradient mode: Quaternary low-pressure gradient
- g. Gradient Range of Set Concentrations: 0~100% (in 0.1% steps)
- h. Gradient Concentration Accuracy: ±0.5%
- i. pH Range: 1 14
- j. Auto-diagnostics to detect problems during analysis, and an auto-recovery function.
- k. Automatic Rinsing Kit to be built in

3.2. Vacuum Degasser

- a. Number of degassed solvents: 4 or better
- b. Degassed flow line capacity: 400 µL/ line

3.3. Auto sampler with cooler

- a. Injection method: Total injection
- b. Injection Volume: 0.1~50 µL
- c. Injection volume accuracy: ±1%
- d. Linearity: >0.9999%
- e. Injection cycle time: ≦10 seconds or better
- f. Samples for Processing: 150 (1.5 mL) or above
- g. Injection Volume Reproducibility: RSD≤1.0% (0.5~0.9 µL),
- h. Carryover: <0.0003%
- i. Sample cooler temperature setting range :4 ~ 45 °C
- j. Sample cooler temperature accuracy: ±2°C
- k. pH Range:1-14
- Automated sample preparation functions such as diluting samples, adding internal standards, and performing derivatisation reactions to reduce labor.

3.4. PDA Detector

- a. Light source: Deuterium (D2) lamp, tungsten lamp
- b. No. of Diode: 1024
- c. Wavelength Range: 190~800 nm
- d. Band Width: 8 nm
- e. Wavelength accuracy: ±1 nm
- f. Wavelength precision: ±0.1 nm
- g. Drift: 0.4×10-3 of AU/hour
- h. Noise: 4.5×10 -6 AU or less
- i. Linearity: 2.5 AU or higher
- j. Flow cell: U-HPLC

3.5. Column Oven

- a. Cell temperature control type: Forced air circulation.
- b. Temperature control range: Room Temperature -10 °C ~ 85 °C
- c. Temperature accuracy: ±0.8 °C
- d. Temperature precision: 0.1 °C
- e. Containable column size and number: 300 mm L. column × 3 or more

3.6. Chromatography Software

- a. Software should be the latest, genuine and original.
- b. Real-time triggers to react to the condition, i.e. to take action on Fault, Leakage, Stop, Start, wavelength switching, injection, etc.
- c. The software should be 21 CFR compliance. Documentary proof must be attached.
- d. A System Controller should be quoted.
- e. U-HPLC should be with Analytical Intelligence features like Auto Start up to Shut down,
- f. Auto Diagnosis and Recovery, Smart Flow control to increase flow rate gradually to set point to avoid creation of startup protocol for each analysis.

3.7. Columns

a. C-18 Column - 100mm x 2.1 x 2u or equivalent

3.8. Other Requirements

- a. Suitable high-end computer compatible with software.
- b. Reservoir Tray with weight sensors monitor the remaining mobile phase in real time and mobile phase bottles.
- c. The Bidder Should demonstrate that they have a proven appropriate set-up and capability to provide after-sales service and Application support efficiently and effectively with support at Hyderabad.
- d. The Bidder should provide Application based training for the users on the usage of instruments and support for analysis after the installation at our site for 2-3 days. (Bidder should submit the Self Declaration for the same).
- e. All specifications/ claims should be printed & highlighted on product specification sheet/ brochure and published on the company's webpage.
- f. Full system from the single vendor and no refurbished parts should be added to the system.
- g. A user list along with a minimum of three performance certificates must be provided along with the contact details from Government Institute or Central / State Universities.

4. List of Deliverables

The Ultra High Performance Chromatography (U-HPLC) with the following deliverables

- a. Solvent Delivery Unit
- b. Vacuum Degasser
- c. Autosampler with cooler
- d. PDA Detector
- e. Column Oven
- f. Computer hardware and Software along with appropriate licence.
- g. Columns
- h. Sample vials, plates, loop
- i. Active Pre-Heater
- j. Cables, solvent bottles, tubing, tool kit and other accessories required to operate the system.

5. Eligibility Criteria:

- i. The bidder should be either registered Indian under Indian Company Act 1956 or reputed foreign firm with experience of supply and maintenance of oceanographic instruments. The bidder should have an end-to-end arrangement with the OEM/(s) to Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back. In this case each of the partners should have a specified annual turnover.
- ii. A bidding firm may be a corporation/company or consortium of companies/corporations. Consortium shall mean more than one company with complementing skills joining together to undertake the scope of the work defined.
- iii. Quotation should be submitted by the original manufacturer / supplier or its sole authorized distributor / dealer / Indian agent/representative. In case of bid by authorized dealer / distributor / Indian agent/representative, the manufactures authorization should be attached with the technical bid.

- iv. One Indian Channel Partner/Agent can participate in a tender on behalf of one manufacturer only. No offer will be entertained if the same Indian Agent/representative is representing another manufacturer for the same item.
- Each OEM is allowed to bid directly or through multiple system integrators (SI) / Bidder for this tender. (Manufacturer Authorization Form (MAF) from OEM with specific reference to this tender is to be attached).
- vi. Bidder should submit specific MAF (Manufacturer Authorization Form) from respective OEM's.
- vii. Bidder should submit an authorization letter from principal company in case of foreign principal authorizing Indian representative to submit the tender document on behalf of its foreign principal.
- viii. Consortium:
 - a. A bidding firm may be a corporation/company or consortium of companies/corporations. Consortium shall mean more than one company with complementing skills joining together to undertake the scope of the work defined.
 - b. In case of consortium applicant, consortia shall submit a valid Memorandum of Association (MoA) agreement among the members signed by the authorized signatories of the companies dated prior to the submission of the bid.
 - c. If the Bidder had formed an association, each member of the association may be evaluated separately/jointly as per the qualification/eligibility.
 - d. The MoA shall specify the prime bidder, stake of each member and outline the roles and responsibilities of each member. The MoA shall be exclusively for this project and should confirm that each member of the consortia is liable jointly and severally for execution of the contract.
 - e. The bidder and consortium companies must be a Company registered under Indian Companies Act 1956 or may be reputed foreign bidder.
 - f. In the event of consortium, one of the partners shall be designated as "Prime Bidder". Each member of the consortium shall be equally responsible, jointly and separately for execution of the contract.
 - g. A bidding company/ consortium cannot be part of more than one consortium. Any member of consortium cannot bid separately as a sole bidder. The bidder (all consortium partners) must have company registration certificate, valid GST registration certificate and Income Tax return with Audit report from CA. Bidder shall provide an attested copy of all the above certificates along with this document.
 - h. Where the Bid is made by a Consortium, the bid shall specifically indicate the members of the consortium by whom and/or on whose behalf the Bid is being made and shall indicate with reference to each whether such member contributes directly to the work or not and, if so, to what extent he contributes to the said work. In the event of a person/firm who is not a member of the said consortium, details of name and address of such person/firm shall be accompanied by valid proof of authority drawn in favour of Consortium to bind such person/firm.
- ix. Tenderer must submit Quotations with technical compliance statement for all the specifications along with the detailed data sheets/ catalogues. Relevant remarks can be provided in the compliance statement if required. Quotations without technical compliance and data sheets/catalogues will not be considered.
- x. The bidder should have an average annual financial turnover of Rs. 34 Lakh or more during the last three years ending March 31, 2024. Proof of turnover and Proof of annual profit certificate issued by the chartered accountant to be submitted..
- xi. Tenderer (OEM/SI) should have past experience in similar nature of works in last five years ending previous day of last date of submission of the online Bid. Out of which one work of value Rs. 54 lakh or two works of value Rs. 41 lakh or three works of value Rs.27 lakh. Client certificates/Work Completion Certificate/ Experience certificate along with the P.O no. as a reference to be enclosed in this regard.
- xii. Bidder should provide list of clients and their contact details and the installation/commissioning reports.
- xiii. Similar Work means : Supply of Ultra-High Performance Liquid Chromatography (U-HPLC)
- xiv. The bidder should provide profile of their company including its infrastructure, technical manpower and their expertise.
- xv. Earnest Money Deposit (EMD): As per clause 5 of the General Terms and Conditions under section 12.
- xvi. Escalation matrix with full contact details, for the resolution of reported issues during contract period.
- xvii. Bidder should submit specific MAF (Manufacturer Authorization Form) from respective OEM's.
- xviii. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for Indian startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The bidder who intends to participate as "start up" company should enclose

the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant or should be registered with GeM as startup. Applicable certificate should be enclosed.

xix. Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document and corrigendum if any.

NOTE:

- > Offers of bidders which do not fulfill the eligibility criteria or fail to submit documentary proof for all the points under eligibility criteria will not be considered for further evaluation.
- > No further communication in this regard will be entertained.
- The bids submitted without EMD w.r.t clause 5 under section 12 of the tender document will be summarily rejected and no further communication in this regard will be entertained.

6. Warranty Clause:

The following Warranty clause is applicable:

6.1 Standard Warranty

The vendor should provide a standard warranty for the satisfactory performance of the instrument for a period of one year (365 days) from the date of acceptance at INCOIS.

During the one-year standard warranty period, the vendor should repair / replace any component malfunctioning arising due to the manufacturing defects.

7. Contents of the Bid: The quote should be submitted in two bid system.

(i) Technical Bid and (ii) Commercial Bid

Technical Bid: Technical bid should contain all the information as listed below, without which the offer will not be considered further.

NOTE:

- Technical Bid should contain a filled-in Technical Compliance Statement along with legible documentary proof, without which the offer will not be considered further.
- Part/conditional/incomplete quotations will not be accepted.

7.1 Table 1: Technical Compliance Statement

SI. No.	Description	Compliance status Yes/No	Page number against the Proof attached.	Remarks/ Deviations, if any
	General	•		
1.	Name of the Bidder:			
2.	The bidder is a 1) Registered Indian under Indian Company Act 1956 / 2) Foreign firm /3) OEM/(s) / 4) Consortium 5) System Integrator			
3.	Bidder Address and contact details like E Mail , Phone etc.,			
4.	Single point of Contact : E-mail: Ph No.			
5.	MSME / NSIC certificate details if any Registration / License from the Government as applicable: GST Registration No. PAN Number			

6.	Details of	Indian Chann	el Partner	Agent or O	EM			
	Full Bank		,	. 0				
7.	unless specia	Details provid Il request from th	е сотрапу)					
8.	Indian Co Registration Registration submitted	erer must bompany Act on certificate on of company as applicable.	1956 or a to be y, PAN an					
	turnover o	er should ha f Rs.34 lakh o arch 31, 2024 ofit certificate ubmitted.	or more du . Proof of	ring the last turnover ar	three years nd Proof of			
9.	Financial year	Details of Turnover	Details of Profit	Details of Net worth				. 25
	2022-23				_			
10.	nature of value Rs.4 Rs27 lakh Certificate, a reference Experience head duly	OEM/SI) showorks in last fubmission of alue Rs. 54 la lakh or aluer above. Cl / Experience to be enclosed details: Detaigned and stopies of con	five years of the onlikh or above or the ient certificate d in this reils are to amped by	f e f f				
	Sl.No.	Contract Order details	Scope of work	Period of con- tract	Contract Value			
11.	including i expertise.	er should protestructu	ire, technic					
12.	Earnest Mo General Te	oney Deposit rms and Cond	(EMD): A	As per claus tion 12,	e of 5 the			
13.	Escalation	matrix with	n full co	ntact detail				
14.	Bidder sh Authorizat	ould submition Form) fro	t specific m respecti	MAF (Ma ve OEM's.	anufacturer			
15.	Bidder sh principal co Indian rep	ould submit ompany in cas resentative to s foreign princ	an auth se of foreig submit th					
16.	In case of c	onsortium, Co ection 6 of El	ompliance		ms in sl no.			
17.	Technical of along with	compliance st the detailed c	atement fo lata sheets	or all the sp / catalogues				
18.	The bidde	r should pro ts infrastructu	ovide pro					

	expertise.
19.	Bidder should provide list of clients and their contact de-
17.	tails and the installation/ commissioning reports.
20.	Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The Bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department
	of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant. Applicable certificate should be enclosed.
21.	Signature on all pages of the tender Document, including addendum, if any, issued by INCOIS.
22.	The bidder must comply with all aspects of scope of the work, technical specifications, and general terms and conditions.
	Technical
23.	Do you comply with the technical specifications of the Solvent Delivery Unit?
24.	Do you comply with the technical specifications of the Vacuum Degasser?
25.	Do you comply with the technical specifications of the Autosampler with cooler?
26.	Do you comply with the technical specifications of the PDA Detector?
27.	Do you comply with the technical specifications of the Column Oven?
28.	Do you comply with the technical specifications of the Chromatography Software?
29.	Do you comply with the technical specifications of the Columns?
30.	Do you comply with the technical specifications of the other requirements?
31.	Have you provided the product specification sheet / brochure indicating all the technical specifications/ claims?
32.	Have you provided the link of the company's webpage where the product specification sheet / brochure indicating all the technical specifications/ claims are available?
33.	Is the complete system from the single vendor and there are no added refurbished parts?

Bidders should fill and submit the technical compliance sheet along with supporting documents along with Techno-Commercial bid. Offers received without the compliance sheet will be summarily rejected.

7.2 Commercial Bid:

NOTE:

- Part/conditional/incomplete quotations will not be accepted.
- Price bid is to be submitted on-line in enclosed price bid format only. Price bids submitted in any other formats will be summarily rejected.
- INCOIS reserves the right to split and place the order separately to different vendors if that is found to be economically beneficial to INCOIS.

7.2 Table 2: Price Bid format:

SI No.	Particulars	Qty	Please confirm whether prices are Quoted in commercial bid or not. (Yes / No) Please do not mention/quote prices here.
1.	Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) along with accessories and one-year standard warranty.	1 No	
2.	Less Buy-back cost of INCOIS HPLC (details in Section 2)	1 No	
Option	al Component		
	Optional Items: Placement of order will be at discretion of Director		
3.	AMC for 02 nd year upon completion of 01 year standard warranty	01 Year	
4.	AMC for 03 rd year upon completion of 2 nd year AMC	01 Year	
5.	AMC for 04th year upon completion of 03rd year AMC	01 Year	

8. Quality of Service During AMC

The broad lists of checks to be carried out for annual maintenance contract period:

- Once in a six month a mandatory system checks for U-HPLC should be carried out.
- Checking of the system working condition / Firmware up-gradation if requires
- Calibration/ Offset adjustment of sensor with reference to standards.
- Cleaning of systems and performance check need to be carried out
- Ensure that data and processing should be done.
- Inspection of complete system and all other inter connecting cables, connectors etc. and their replacement.
- Thoroughly checking & maintenance the U-HPLC system and Software Install the patches / firmware / upgrades on time to time for smooth functioning of the system.
- Checking of parameters, configuration of the equipment/system and their correction, if required.
- List of diagnostic check for preventive maintenance includes power system i.e power conditions fault Analysis and restoration.
- Preparation of maintenance/Log Reports: Detailed site wise report for the checks & tests carried out during each preventive maintenance visit will be submitted to INCOIS.
- Any other activities required for the smooth running of the system.

Breakdown maintenance: During any break down / not working, the vendor will attend emergency Breakdown calls at short notices. There will be no restriction on number of Breakdown Maintenance visits per month /year due to the critical nature of the network

- Diagnose &maintenance of all hardware &software including supply &replace of spares/modules, interconnecting cables and associated hardware supplied &installed by the vendor only.
- Availability of necessary spares all the time for smooth maintenance of the network.
- The selected vendor has to provide the list of Engineer In-Charge & Engineer details of the project to INCOIS for time to time coordination.

9. Penalty Claus During AMC:

The problem has to be rectified as per the allowed timelines mentioned below without any penalty charges: INCOIS Hyderabad: within 7 days of information by email/Call

In case, the problem is not rectified with the timelines mentioned above, the detailed penalty charges are applicable as mentioned below:

Number of days	Penalty
down	Half Yearly
8-15 days	5% Half yearly AMC amount
16-22 days	10% Half yearly AMC amount
23-30 days	20% Half Yearly AMC amount
>31 days	No Payment half-yearly AMC charges.

10. Technical Evaluation Criteria:

The following elements will be the primary considerations in evaluating all submitted proposals and in the selection of a vendor or vendors:

- Completeness of the Proposal
- > Financial Status of the Firm
- > Track Record of similar projects executed
- > Technical Compliance of the Products Quoted
- > Price & Acceptance to Payment Terms
 - The purpose of two bid systems (technical and commercial) is to evaluate all the firms on technical basis with reference to the tendered specifications, performance of similar service rendered elsewhere and obtaining users views with reference to the earlier services. This will enable the technical committee to arrive at a fair recommendation in the interest of the organization.
 - In the event of seeking any clarification from various bidders by INCOIS, the bidders are required to furnish only technical clarifications that are asked for. No amendment to commercial bid will be entertained at that stage. Further, during this process, if any bidder indicates the price during the clarification, such bids also will not be considered for further evaluation.
 - Technical bids will be opened on due date.
 - The bids submitted will be examined vis-a-vis the tendered specifications and evaluation is made accordingly.
 - Bids complete in all respects will qualify for further evaluation.
 - The vendor/s, whose accuracies of the equipment is acceptable to the committee; those bids will
 only be considered as the technically qualified bids.
 - After completion of technical evaluation, the commercial bid of the technically qualified bidders will be opened through e-Portal.

11. Commercial Evaluation Criteria

- Generally the contract is awarded to the technically qualified eligible bidder whose bid has been determined as the lowest evaluated commercial bid.
- Notwithstanding anything stated above, INCOIS reserves the right to assess Bidder's capability and
 capacity to perform the contract. Should circumstances warrant such an assessment in the overall
 interest of the organization, INCOIS reserves the right to reject any or all tenders/ bids at any time
 prior to award of contract, without assigning reasons thereof, and without thereby incurring any
 liability to the affected Bidder or Bidders.
- If the order is to be placed on foreign firm, Price quoted should be on INCOIS term CIP, Hyderabad, India. The firm has to ship the goods with the insurance coverage of 110% of invoice value from the warehouse of origin to the warehouse of INCOIS, Hyderabad, India.
- The un-satisfactory performance / delay in services during warranty period may lead to forfeiture of balance warranty amount, which is at the discretion of Director, INCOIS after ascertaining the circumstances.

Foreign bidders should give quote/price on the INCOIS term of CIP, Hyderabad, India basis

12. General terms and Conditions:

SI No.	Details										
1.	Quotation:	Quotation	have	to	submitted	online	in	the	e-tender	portal	i.e.,
1	http://eprocure.gov.in/eprocure/app only.										

A two-bid system will be followed in selecting the vendor INCOIS expects the bids submitted by Bidder should meet the requirements, provisions, specifications, etc. as stipulated in the tender Document without any deviations and exceptions. Validity Period: Bids/Offers shall have the validity period of 90 days from the tender closing date. Earnest Money Deposit (EMD): An amount of Rs.1,35,000.00 (Rupees one lakh thirty five thousand only) OR USD 1,600.00 (USD one thousand six hundred only) has to be submitted by way of Demand Draft/RTGS from any Nationalized Bank in favor of "Director, INCOIS payable at Hyderabad" .The Scanned copy of the Demand Draft/RTGS/ Bank Guarantee/FDR/Insurance Surety Bond is to be uploaded to the CPP Portal while submitting the offer. Bank Guarantees/Counter Guarantees should be obtained from any of the Nationalized/schedule bank of India with a validity of 6 months from the closing of the bid due date and should be sent by the issuing banker directly to the office of INCOIS, Hyderabad. The original DDs/ Financial Instruments if any should reach to INCOIS on or before 14:00 Hrs of 07.02.2025. ie., before closing of the bid submission date. Offers received without EMD & bid securing declaration as per Annexure-2 will be summarily rejected. (RTGS details: Name of the Bank: SBI, HAL campus Branch; Account Name: Director, INCOIS; A/c No. 10442322840; IFSC Code: SBIN0001676) Indian Vendors registered with Ministry of Micro Small Enterprises (MSE) / National Small Scale Industries Corporation (NSIC) are exempted from payment of EMD only if the Indian vendor is manufacturing and supplying the tendered products for this NIT. A copy of valid registration certificate should be submitted along with bid securing declaration to be submitted on the bidding firm's letter head duly signed and stamped by the authorized signatory as per Annexure -2 Delivery Schedule: Within 03 months from the date of acceptance to the Purchase Order at Hyderabad, India. 7. Acceptance of the order by successful Bidder upon AOC: Within 15 days from the date of issue of the P.O./Order. If the acceptance communication is not received within 15 days. Then P.O. would be deemed as accepted and binding to the successful Bidder. Payment terms: If Indian Purchase Order 90% payment will be released within 30 days upon delivery and acceptance of all items at INCOIS and submission of Original Invoice by post, applicable Test Certificate, Pre-shipment inspection/Q.C. passed certificate etc., 10% payment will be released within 30 days after successful completion of the warranty period or against submission of advance bank guarantee from a nationalized/scheduled bank for the like amount valid for a period of 01 year 02 months. If Foreign Purchase Order U-LC will be established for 90% order value against submission of Order Acceptance, Proforma Invoice, LC details etc., Balance 10% will be released within 30 days after successful completion of 1 years standard warranty or against submission of advance bank guarantee from a nationalized/scheduled bank for 110% of like amount valid for a period of 01 year 02 months Net payment will be released after statutory deductions. No advance payment will be allowed and no other payment terms will be considered. The bank details should be invariably be mentioned on company's Invoice only indicating PO reference and DC details along with banker's letter. Warranty clause: As per section 06 of the above. Security Deposit: Successful bidder has to submit 05% of the order value within 15days of ceptance of order towards Security deposit by means of Demand Draft/NEFT/RTGS drawn in favor of Director, INCOIS payable at Hyderabad or Bank Guarantee from any Nationaized/scheduled Bank valid for upto 10 months. This deposit will be free of interest and is refundable after the satisfactory execution of the contract and complete fulfillment of contractual obligations. Security Deposit is liable to forfeiture in the event of:

Non-Execution order during validity period of the contract

If the service of the successful bidder is found to be unsatisfactory and fails to adhere to our tender terms and conditions. c. Any unilateral revision/decision made by the successful bidder during the validity period of the Liquidated Damages Clause: In case the supply/delivery/services is delayed and delay is attributed to the Successful Bidder or the supplies/services are not as per our specifications and in the event of breach of any of the terms and conditions mentioned in the Purchase Order, INCOIS shall have the a) To recover at the rate of 0.5% per week for the value equivalent to undelivered material / services against the delay in execution of the order or part thereof subject to a maximum of 10% of the services/material not executed/delivered. b) To purchase elsewhere, after due notice to the Tenderer on the account and at the risk of the defaulting supplier for the stores/services not supplied or others of a similar description without cancelling the work order in respect of the job not yet due for supply or c)To cancel the order or a portion thereof and if so desired to purchase the stores / services at the risk and cost of the defaulting supplier and also. d)To extend the period of delivery with or without penalty shall not be more than agreed liquidated damages referred to in clause (a) above, e)To forfeit the security deposit full or in part at the discretion of Director, INCOIS upon ascertaining the circumstances Bidder's from a country which shares a land border with India will be eligible to participate in this tender, provided the bidder is registered with Department for Promotion of Industry and Internal Trade (DPIIT) under Order (Public procurement No. 1) issued by Ministry of Finance, Department of Expenditure in line with OM No. F.No.6/18/2019-PPD dt 23rd July, 2020 and F.18/37/2020-PPD, dt. 08.02.2021inserting Rule 144 (xi) in GFR 2017. Preference to Make In India: Preference will be given to the eligible Make in India offered products for this project, in accordance with the CVC letter No. 018/VGL/022-377353 dated 20.04.2018, pertaining to Department of Industrial Policy and Promotion (DIPP) in connection with Preference to Make in India, Order 2017 (PPP- MII Order) dated 15.07.2017 pursuant to rule 153(iii)of General Financial Rules 2017. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for Indian startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce, Govt of India and the certificate should be certified by the Chartered Accountant. Applicable certificate should be enclosed. GST: The bidder should specifically/particularly state GST if any applicable as extra and the rate at which the same is chargeable, failing which, the prices quoted, will be deemed to be inclusive of such levies. If a particular bidder is not registered under the GST Act, the prices quoted by him/her will be treated as net and inclusive of all taxes and statutory levies and that any future claims made by him for reimbursement of those levies on account of retrospective registration under the GST Act will under no circumstances be entertained by the INCOIS and that liability for payment of these levies will be wholly and exclusively that of the bidder quoting against our tender. Price bid is to be submitted on-line in enclosed price bid format only. Price bids submitted in any other formats will be summarily rejected. If the order is be placed on foreign firm, Price quoted should be on INCO term CIP Hyderabad basis, Insurance should be obtained for 110% of value from warehouse of origin to warehouse of If the quote is offered on High Sea Sale basis, price should be inclusive of clearance charges, Nominal Customs Duty applicable for concessional Duty Exempted items under notification 51/96 and applicable GST, Transportation charges including unloading. Standard format of High Sea Sales Agreement will be signed by INCOIS upon intimation & submission of the same by the contractor. Documents such as DSIR Registration Copy, Concessional Customs Duty Certificate duly signed by the Head of the Institute/Authorized signatory and Authorization will be provided by INCOIS. The

	complete responsibility to deliver the material at designated sites lies with the successful bidder only
	(including payment of nominal customs duty (approx @5.15%+ applicable GST at present), clearance
	of the material and delivery at designated sites), if the order is to be placed on Indian firm on High
10	sea Sales basis'.
19.	The state of a composition, are presented by mulcate the members of the
	consortium by whom and/or on whose behalf the Bid is being made and shall indicate with
-	reference to each whether such member contributes directly to the work or not and, if so, to what
	extent he contributes to the said work. In the event of a person/firm who is not a member of the said
	consortium, details of name and address of such person/firm shall be accompanied by valid proof of
20.	authority drawn in favor of Consortium to bind such person/firm.
21.	Please note that any falsification/suppression of information could lead to the disqualification.
	Bidders should fill and submit the technical compliance sheet along with supporting documents along with Techno-Commercial bid. Offers received without the compliance sheet will be summarily
	rejected.
22.	Tenders not in complete shape or not conforming to technical specifications or not confirming to
	terms and conditions are liable for rejection.
23.	All above relevant documents must be enclosed with technical bids failing which bids may be
	ignored and will not be considered for technical evaluation.
24.	Proof for fulfillment of eligibility criteria mentioned above should be submitted along with the
	tender. If the tender is submitted without valid documents, INCOIS shall consider the bid offered as
	non responsive. Tenders received without proof of eligibility criteria will be rejected
25.	Any deviations technically or commercially should be clearly indicated in the Technical bid offer
	only.
26.	Force Majeure Clause:
	If the execution of the contract / supply order is delayed beyond the period stipulated in the contract
	as a result on out-break of hostilities, declaration of an embargo's or blockage or fire flood, acts of
	nature or any other contingency, pandemic declared by WHO/Govt. authorities causing stoppage of
	work beyond the supplier's /INCOIS control, Director, INCOIS may allow such additional time by
	extending the delivery period as he considers to be justified by the circumstances of the case and his
	decision shall be final, conclusive and binding. If and when additional time is granted by the
	INCOIS, the contract/supply shall be read and understood as if it had contained from its inception
	the delivery date as extended.
27.	If any tenderer withdraws his tender after price bid is opened, with in the validity period or makes
	any modifications in the terms and conditions of tender, which are not acceptable to the INCOIS, then
	INCOIS shall without prejudice to any other right or remedy available to it, be at liberty to initiate
20	appropriate action w.r.t bid for forfeit of EMD & bid securing declaration in case of MSMEs of India.
28.	The bidder shall sign and upload the Bids with the exact name and address of the firm, which is
29.	bidding for the tendered requirement.
29.	The Bids shall be uploaded only after signed by a duly authorized officer of the firm which is
	bidding for the tendered requirement, and in the case of a Corporation, seal, or otherwise appropriately executed under seal.
30.	
50.	The acceptance of tender will solely rest with Director, INCOIS who does not bind himself to accept
31.	the lowest or any other tender. No reasons will be furnished for acceptance or rejection of any tender. Director, INCOIS reserves the right to cancel the tender at any stage due to any technical
01.	/administrative reasons. The bidder shall not have any claim under what so ever reasons.
32.	Canvassing in connection with tender is strictly prohibited and any canvassing will render the bid of
04.	such tenderer ineligible.
33.	INCOIS reserves the right to alter the scope/or reduce quantum of work, before/after issue of work
	order and tenderer shall not have any claim whatsoever on this account.
34.	In case of any un resolved dispute or differences arising at any time between this Institute and the
	firm holding the contract, these shall be resolved in terms of the Arbitration and Conciliation Act
	1996 and held at Hyderabad, Telangana, India only. Further, this contract is subject to laws of India
	alone

13. Technical Clarification and Bid Extension Requests:

If firms require clarifications and extension on certain points in this document, may be submitted (via e-mail) on or before 09:00 Hrs of January 24, 2025. Note: Firms may submit a consolidated query/extension only once. E-mail: aneesh@incois.gov.in, E-mail subject should be mentioned as "Queries on" Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad'.

1) Division Head, OON Indian National Centre for Ocean Information Services (INCOIS) Ministry of Earth Sciences, Govt. of India, "Ocean Valley", Pragathi Nagar (BO), Nizampet (SO), Hyderabad - 500 090, T.S., India Phone No.:040-2388 6038

Fax No.: 040-23895001 / 23892910 e-mail: aneesh@incois.gov.in

Name

Declaration: I,	son/daughter	of	aged	years
and residing at		State and sole pro	oprietor / manas	ging partner
/director of,	after having read	l and understood	the tender	document
No dated	floated by the	Institute, hereby und	dertake that I a	igree to and
shall abide by the terms and condition	ns prescribed in the sa	id tender document	for "Supply of	Ultra-High
Performance Liquid Chromatography	(U-HPLC) and its ac	cessories under buy	-back along wi	ith one-year
standard warranty and three years of A	AMC at INCOIS, Hyde	rabad ".		
Signature of the Tenderer/Authorised	Signatory & date			

OFFICE SEAL,

Address

BANK GUARANTEE FORMAT FOR BID SECURITY:

Whereas
submission of bid) for the supply of(name and / or description of the goods)
(hereinafter called "the Bid").
KNOW ALL PEOPLE by these presents that WE(name of bank) of(name
of country), having our registered office at(address of bank) (hereinafter called "the
Bank"), are bound unto(name of Purchaser) (hereinafter called "the Purchaser") in the
sum offor which payment well and truly to be made to the said Purchaser, the Bank binds
itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this
day of _20
THE CONDITIONS of this obligation are:
 If the Bidder Withdraws its Bid during the period of bid validity specified by the Bidder on the Bid Form; or
2. If the Bidder, having been notified of the acceptance of its bid by the Purchaser during the period of bid validity:
(a) Fails or refuses to execute the Contract Form if required; or
(b) fails or refuses to furnish the performance security, in accordance with the instruction to Bidders.
We undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.
This guarantee shall remain in force up tofrom the date of submission of the bid and any demand in respect thereof should reach the Bank not later than the above date.
(Signature of the Bank)
Name of the Bidder

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BID-SECURING DECLARATION FORM

Bid No. "INCOIS: PUR: 14/2024 date 10.01.2025 for 'Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad"

To
The Director
Indian National Centre for Ocean Information Services (INCOIS),
Ministry of Earth Sciences, Govt. of India,
"Ocean Valley", Pragathi Nagar (BO),
Nizampet (SO), Hyderabad - 500 090,

day of

Dated on

I/We the undersigned, declare that: I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any tender/contract with INCOIS for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, i.e., if I/We withdraw, modify, amend, impair or derogate from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or refuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

day of	
Signature of the Tenderer/Authorized Signatory & date	
Name of the authorized signatory: Designation:	OFFICE SEAL,
Name of the Bidder:	
Address:	

(Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid)

Instructions for Online Bid Submission:

As per the directives of Department of Expenditure, this tender document has been published on the Central Public Procurement Portal (URL: http://eprocure.gov.in). The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates.

The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. More information useful for submitting online bids on the CPP Portal may be obtained at: https://eprocure.gov.in/eprocure/app.

REGISTRATION

- 1. Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: https://eprocure.gov.in/eprocure/app) by clicking on the link "Click here to Enroll" on the CPP Portal is free of charge.
- 2. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra etc.), with their profile.
- 5. Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- There are various search options built in the CPP Portal, to facilitate bidders to search active tenders
 by several parameters. These parameters could include Tender ID, organization name, location, date,
 value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a
 number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a tender published on the CPP Portal.
- Once the bidders have selected the tenders they are interested in, they may download the required
 documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder.
 This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any
 corrigendum issued to the tender document.
- 3. The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- Bidder should take into account any corrigendum published on the tender document before Submitting their bids.
- 2. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with 100 dpi with black and white option. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents(e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders.

4. Bidders can use "My Space" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- Bidder should log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4. Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the Tender Processing Section, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white colored (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 6. The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 7. All the documents being submitted by the bidders would be encrypted using PKI encryption Techniques, to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured. Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done.
- The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 9. Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 10. The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 1800-3070-2232.