



भारतीय राष्ट्रीय महासागर सूचना सेवा केंद्र पृथ्वी विज्ञान मंत्रालय, भारत सरकार

"ओशियन वैली", प्रगति नगर (बी.ओ), निज़ामपेट (एस. ओ), हैदराबाद - 500 090

दूरभाष सं. 040-2388 6002 / 23886074 फैक्स : 040-2389 2910 / 2389 5001 INDIAN NATIONAL CENTRE FOR OCEAN INFORMATION SERVICES

Ministry of Earth Sciences, Government of India
"Ocean Valley", Pragathi Nagar (BO), Nizampet (SO), Hyderabad - 500 090
Phone No.040-2388 6002/23886074 Fax: 040-2389 2910/2389 5001

इंकॉइस: क्रय: 14/2024 Ref. INCOIS: PUR: 14/2024 दिनांक: 31.07.2024

Date: 31.07, 2024

सरकारी ई बाज़ार द्वारा निविदा सूचना आमंत्रण Notice Inviting Tender through Government E Market Place (GeM)

भारतीय राष्ट्रीय महासागर सूचना सेवा केंद्र, हैदराबाद भारत सरकार के पृथ्वी विज्ञान मंत्रालय के अंतर्गत एक स्वायत्त निकाय है। Indian National Centre for Ocean Information Services (INCOIS), Hyderabad is an autonomous body under Ministry of Earth Sciences, Government of India.

निम्न विवरणों के लिए पंजीकृत विक्रेताओं से निविदाओं/बोलियों को आमंत्रित किया जाता है। जीईएम की एक अधिप्राप्ति होने के नाते बोलियों को केवल सरकारी ई बाज़ार (जीईएम) http://gem.gov.in/ द्वारा ऑनलाइन से ही जमा किया जाए। एनआईटी का संक्षिप्त विवरण नीचे दिया जा रहा है।

Tenders/Bids are invited from registered vendors of GeM for the following items. Being a GeM procurement, the bids has to be submitted online through Government E- Market Place (GeM) http://gem.gov.in/ only. The brief details of NIT are appended below.

क्र.सं SNo.	कार्य का नाम Name of the Work	बोली संदर्भ सं. Bid Reference No.	बोली संख्या एवं दि नांक Bid Number and Date	बोली समाप्ति की तारीख और समय Bid end date and Time
	इंकॉइस, हैदराबाद में एक साल की मानक वारंटी और ए एम सी के तीन साल के साथ बाय-बेक के तहत अल्ट्रा-हाई परफ़ॉर्मेंस लिकिंड क्रोमेटोग्राफी (यू-एचपीएलसी) और इसके सहायक उपकरण की आपूर्ति। Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad.	इंकॉइस : क्रय : 14/2024 INCOIS:PUR: 14/2024	जीईएम/2024/बी/ 5228947 दिनांक : 31.07.2024 GEM/2024/B/5228947 dated 31.07.2024	23.08.2024 15:00:00

जीईएम की एक अधिप्राप्ति होने के नाते बोलियों को केवल जीईएम पोर्टल अर्थात बोली/आरए के खाने के अंतर्गत http://gem.gov.in/ द्वारा ऑनलाइन से ही जमा किया जाए। किसी भी प्रकार की सहायता के लिए कृपया जीईएम पोर्टल की हेल्प लाइन से संपर्क करें। निम्न अधिकारियों से भी संपर्क किया जा सकता है: श्री देवेन्द्र कुमार (ईमेल: devendra.kumar@incois.gov.in; दूरभाष सं. 040 23886074)/ श्री आर. वी. गिरिधर (ईमेल: rvgiridhar@incois.gov.in दूरभाष सं. 040-2388 6055)

Being a GeM procurement, the bid has to be submitted online through the GeM portal i.e., http://gem.gov.in under the Bids/RAs column. For any assistance, please contact help line of GeM portal. The following officials may also be contacted: Mr.Devendra Kumar (email:devendra.kumar@incois.gov.in; Phone No. 040 23886074)/Mr.R.V.Giridhar (email: rvgiridhar @incois.gov.in Phone No. 040-2388 6055).



Nodal Officer NIT . G.E.M. / 2024 / B / 5 2 2 8 9 4 7 e-Procurement 3 / . 07 2024 (देवेन्द्र कुमार / Devendra Kumar) केंद्र अधिकारी / Nodal Officer, निवेदा आमंत्रण प्राधिकारी, इंकॉइस/ Tender Inviting Authority, INCOIS



Bid Number/बोली क्रमांक (बिंड संख्या): GEM/2024/B/5228947 Dated/दिनांक : 31-07-2024

Bid Document/ विड दस्तावेज़

Bid Details/बिड विवरण					
Bid End Date/Time/बिंड बंद होने की तारीख/समय	23-08-2024 15:00:00 23-08-2024 15:30:00				
Bid Opening Date/Time/बिङ खुलने की तारीख/समय					
Bid Offer Validity (From End Date)/बिंड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)				
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Earth Sciences				
Department Name/विभाग का नाम	Department Of Earth Sciences				
Organisation Name/संगठन का नाम	Earth Sciences Secretariate				
Office Name/कार्यालय का नाम	Indian National Centre For Ocean Information Servi				
Total Quantity/कुल मात्रा	5				
Item Category/मद केटेगरी	Item 1 Supply of Ultra-High Performance Liquid Chromatography UHPLC, Item 2 Any other Charges, Item 3 Optional Item AMC, Item 4 Optional Item AMC, Item 5 Optional Item AMC				
BOQ Title/बीओक्यू शीर्षक	Supply of Ultra High Performance Liquid Chromatography under buy back				
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वर्षिक टर्नओवर (3 वर्षों का)	34 Lakh (s)				
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)				
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes				
Startup Exemption for Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes				
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer				

Bid Details/बिड विचरण				
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया No				
Type of Bid/बिंड का प्रकार	Two Packet Bid			
Primary product category	Item 1 Supply of Ultra-High Performance Liquid Chromatography UHPLC			
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	9 Days			
Inspection Required (By Empanelled Inspection Authority / Agencies pre- registered with GeM)	No			
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation			
Financial Document Required/वितीय दस्तावेज की आवश्यकता है।	Yes			

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India		
EMD Amount/ईएमडी राशि	135000		

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India	
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00	
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	2	

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

DIRECTOR INCOIS PAYABLE AT HYDERABAD

DIRECTOR INCOIS PAYABLE AT HYDERABAD Indian National Centre for Ocean Information Servi, Department of Earth Sciences, Earth Sciences Secretariate, Ministry of Earth Sciences (Director, Incois)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

The second secon	
MII Purchase Preference/एमआईआई खरीद वरीयता	Yes

MSE Purchase Preference/एमएसई खरीद वरीयता

A CONTRACTOR OF THE PARTY OF TH		
MSE Purchase Preference/एमएसई खरीद वरीयता	Yes	

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 5. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
- OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
- 6. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are

excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4_2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :

PRICE BID - 1722400462,xlsx

Item 1 Supply Of Ultra-High Performance Liquid Chromatography UHPLC

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	<u>View File</u>	
BOQ Detail Document	<u>View File</u>	

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीयरी के दिन
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/ਧੁਕਾ	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Dasari Prasad	500090,Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Government of India, Ocean valley, Pragathi Nagar BO, Nizampet SO, Hyderabad 50090 INDIA	1	90

Item 2 Any Other Charges

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अईता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/ਧਰਾ	Quantity/मात्रा	Delivery Days/डिलीयरी के दिन
1	Dasari Prasad	500090,Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Government of India, Ocean valley, Pragathi Nagar BO, Nizampet SO, Hyderabad - 50090 (NDIA	1	90

Item 3 Optional Item AMC

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

Consignee S.No./क्र. सं. परेषिती/रिपोर्टिंग अधिकारी		6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Delivery Days/डिलीवरी के दिन
1	Dasari Prasad	500090,Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Government of India, Ocean valley, Pragathi Nagar BO, Nizampet SO, Hyderabad - 50090 INDIA	1	90

Item 4 Optional Item AMC

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन	
1	Dasari Prasad	500090,Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Government of India, Ocean valley, Pragathi Nagar BO, Nizampet SO, Hyderabad 50090 INDIA	1	90	

Item 5 Optional Item AMC

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन	
1	Dasari Prasad	500090,Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Government of India, Ocean valley, Pragathi Nagar BO, Nizampet SO, Hyderabad - 50090 INDIA	1	90	

Buyer Added Bid Specific Terms and Conditions/क्रेला द्वारा जोड़ी गई बिड की विशेष शर्ते

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up

to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Buyback for Non PFMS / Non GPA

Buyback for Non PFMS/Non GPA:

- 1. GST will apply on the value of buyback and separate invoice is to be prepared by Government buyer/Consignee for buyback items offline outside the GeM system. Vendor should work out input credit for that GST applicable on the buy back while quoting the product/services.
- 2. Input GST Credit consideration by seller-seller shall offer the prices in the bid by the total amount of new goods including GST- total amount of old goods quoted by the firm excluding GST. This is because GST charged by buyer on buy-back value will be available for full ITC (input tax credit) on the hands of bidder. Therefore, for the purpose of quoting in the bid and evaluation, value as quoted by the bidder (excluding any GST on buy back) as indicated in column G below will be considered. Illustrative examples for bidders are as under for understanding of the seller.

		E	xcel sheet	for expl	anation to Buyback	ATC	
	Cost of Fresh Good (A)	%age of GST on Fresh Good as considered by seller at the time of quote (B).	GST Amount on Fresh Good (C)	Cost of Buyba ck item (D)	%age of GST on Buyback items (E) as fixed by buyer in the bid	GST Amount on Buyback item (F) as applicable at the time of invoice by buyer	Quote of the Bidder (G= {A+C- D})
1	100	28	28	20	8	1.6	108
2	100	9	9	20	8	1.6	89
3	110	10	11	24	8	1.92	97

Seller after the award of the GeM contract, will indicate all column A to G which will not alter their quoted price indicated in Colum-G

- 3. Successful lowest bidder has to provide detailed cost break up of tendered items as well as buy back items separately after award of contract through email to the government buyer/consignee.
- 4. The seller of new item /service provider shall deposit the cost of invoiced buy back item with GST to the buyer for allowing seller to lift up the material from the buyer/consignee premise.
- 5. Transportation of buy back items from buyer premises shall be arranged by the seller itself without any extra cost.
- 6. Government Buyer organisation /consignee will issue invoice of buy back items to the seller at the cost of buyback to be indicated to the buyer by the seller offline after receipt of order. This in no case will modify the bid in any manner.
- 7. The seller will be entirely responsible for the safe disposal of old items without affecting the environment in any manner as per prevailing statutory rules and Act/ law of the land.
- 8. The seller may visit the site and inspect the condition of buy back item in advance before quoting for the bid.
- 9. Receipt of payment by the buyer for Old items and invoicing by buyer will be out of GeM portal.
- 10. Government Buyer will upload the details of old goods along with the bid in the corrigendum with minimum price.
- 11. If the minimum price (Optional) is indicated and sellers of new item who are not agreeing to take back the old item at equal to or above that minimum price should not participate in the bid.
- 12. In case they participate into the bid and afterwards indicates the price of old goods, less than the minimum price shown by Government Buyer in corrigendum, EMD of the bidder will be forfeited.
- 13. Item Details Consignee wise will be indicated in the corrigendum like -
 - 1. Consignee wise
 - 2. Item Description
 - 3. Serial Number
 - 4. Model
 - 5. Brand
 - 6. Year of manufacturing
 - 7. Purchased on
 - 8. Age
 - 9. Size, Rating, Designation
 - 10. Quantity
 - 11. Min price (Optional)
 - 12. Unit

- 13. Working Guidelines (/Functional/Non-Functional)
- 14. Remarks
- 14. The successful bidder shall remove the old goods from the premise of the Government buyer/consignee at the time of the supply, installation and commis-sioning of fresh goods. Seller will be entitled for payment only after removal of old goods from Government buyer/consignee/user's premise and after supplying the fresh goods in terms of contract.
- 15. Note: This clause of ATC shall be operated by non PFMS; non GPA buyer i.e. all PSU working through their ERP and not integrated with GPA.

3. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

4. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

5. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCO IS, Hyderabad.

Payment Terms: 90% upon delivery and satisfactory demonstration of the performance (sensitivity and receptivity) of the U-HPLC system using phytoplankton pigment standards (https://c14.dhig.roup.com/productdescriptions/phytoplanktonpigmentstandards) provided by INCOIS and acceptance of all items at INCOIS, Hyderabad and submission of Invoice, applicable Test Certificate, Pre-shipment inspection/Q.C. passed certificate etc.,

10% will be paid after successful completion of warranty period or against submission of advance bank guarantee from a nationalized/scheduled bank for the like amount valid for a period of 01 ye ar 02 months.

6. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.

- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GEM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws. जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---



इंकॉइस: पी यू आर: 14/2024 INCOIS:PUR: 14/2024



दिनांक: 31.07.2024 Date: 31.07.2024

Proposal for "Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad" Dear Sirs.

On behalf of Director, INCOIS tenders are invited in "Two Bid System" (Technical Bid and Price Bid) from tenderer's with appropriate registration having adequate resources and setup and dealing with similar works of "Supply of Ultra-High Performance Liquid Chromatography (U-HPLC)" on regular basis. The offers, in the prescribed format, shall be submitted through online Government E Marketplace at https://gem.gov.in. No tender will be accepted in hard copy, fax, e-mail or any other such means. The intending, bidders must be registered with Government E Marketplace https://gem.gov.in.

1.	काम का नाम Name of the work	:	Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad
2.	बीआईडी संदर्भ सं. BID Reference No.	:	INCOIS:PUR: 14/2024
3.	बोली प्रस्तुत करना Submission of Bid	:	Please note that the subject tender has to be submitted online via Government E Marketplace at https://gem.gov.in
4.	बयाना धन जमा (EMD) Earnest Money Deposit (EMD)	:	Rs. 1, 35,000/- (Rupees one lakh thirty five thousand only) as per clause 10 of the General Terms and Conditions under section 10.
5.	Last date for seeking the clarifications	:	On or before 09 00Hrs of August 09, 2024
6.	बोली जमा करने की देय तिथि ऑनलाइन Bid submission due date online	:	On or before 1500 Hrs of August 23, 2024
7.	बोली खुलने की तारीख Bid opening date and time	:	After 15 30 Hrs of August 23, 2024
8.	डिलीवरी की अवधि Delivery / Completion period	:	Within 03 months from the date of Acceptance of the Order
9.	* एओसी पर सफल बोलीदाता द्वारा आदेश की स्वीकृति Acceptance of the Order by the successful bidder upon AOC	-	Within 10 days from the date of issue of the PO/Order.

Being a GeM procurement, the bid has to submitted online through the GeM portal ie., https://gem.gov.in. For any assistance, please contact help line of GeM portal. The following officials may also be contacted: Mr. Devendra Kumar (email: devendra.kumar@incois.gov.in; Phone No. 040-2388 6074) /Mr. R V Giridhar (email: rvgiridhar@incois.gov.in Phone No. 040-2388 6055)

INCOIS may, at its discretion, extend the deadline for submission of bids by issuing a corrigendum, in which case all rights and obligations of the owner and the bidders previously subject to the original deadline will thereafter be subject to the deadline as extended.

Postal Address	Location Address
	Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Govt. of India, "Ocean Valley", Survey No.342/3, Beside ALEAP, Near Pragathi Nagar, Opp. JNTU-Kukatpally, Hyderabad 500 090, Ph.No.040-23886000, Fax No.040-23892910

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12.	Bid-Securing declaration Form	Annexure

1. Introduction

- 1.1 Indian National Centre for Ocean Information Services (INCOIS), a unit of Ministry of Earth Sciences, Govt. of India is a premier scientific Institute of the country, functioning on 24x7 basis to provide Ocean data, information and advisory services to society, industry, Government and Scientific community through sustained ocean observation and constant improvement through systematic and focused researching information and Ocean modeling.
- 1.2 INCOIS is located at approximate 3km from Pragathi Nagar at Ocean valley, Pragathi Nagar PO, Nizampet SO, Hyderabad 500090, near besides ALEAP in 60-acre premises. It had started functioning at its premises w.e.f 2004 after construction of various buildings along with related services were completed and occupied in year 2004.

2. Scope of the Work

- 2.1 Supply, installation and commissioning of Ultra-High Performance Liquid Chromatography (U-HPLC) along with accessories under buy-back and one-year standard warranty at INCOIS, Hyderabad.
- 2.2 The buy-back components are detailed below:

Make: M/s Waters Ges.m.b.h, Austria

Waters Preparative HPLC System consisting of

Sl.	Particulars as per PO	Part No	Qty
1	2535 Quaternary Gradient Module	176001739	01
2	Waters Prep Degasser	186002488	01
3	2707 Auto Sampler	176001563	01
4	2998 Photodiode Array Detector	176299801	01
5	Temperature Controller Module	186002441	01
6	Column Heater Compartment	WAT038040	01

2.3 The supplier should be responsible for installation, testing and successful demonstration of the performance (sensitivity and repeativity) of the U-HPLC system using phytoplankton pigment standards (https://c14.dhigroup.com/productdescriptions/phytoplanktonpigmentstandards) provided by INCOIS, Hyderabad.

3. Technical Specifications

3.1. Solvent Delivery Unit

- a. Pumping Method: Parallel-type double plunger (approx. 10 $\mu L/1$ stroke)
- b. Flow Rate Settings Range: 0.0001 10.0000 mL/min.
- c. System Pressure: Minimum 15000 psi or above

- d. Flow Rate Accuracy: ±1%
- e. Flow Rate Precision: 0.06% RSD
- f. Gradient mode: Quaternary low-pressure gradient
- g. Gradient Range of Set Concentrations: 0~100% (in 0.1% steps)
- h. Gradient Concentration Accuracy: ±0.5%
- i. pH Range: 1 14
- Auto-diagnostics to detect problems during analysis, and an auto-recovery function.
- k. Automatic Rinsing Kit to be built in

3.2. Vacuum Degasser

- a. Number of degassed solvents: 4 or better
- b. Degassed flow line capacity: 400 μL/ line

3.3. Auto sampler with cooler

- a. Injection method: Total injection
- b. Injection Volume: 0.1~50 µL
- c. Injection volume accuracy: ±1%
- d. Linearity: >0.9999%
- e. Injection cycle time: ≦10 seconds or better
- f. Samples for Processing: 150 (1.5 mL) or above
- g. Injection Volume Reproducibility: RSD≦1.0% (0.5~0.9 µL),
- h. Carryover: <0.0003%
- i. Sample cooler temperature setting range :4 ~ 45 °C
- j. Sample cooler temperature accuracy: ±2°C
- k. pH Range:1 14
- l. Automated sample preparation functions such as diluting samples, adding internal standards, and performing derivatisation reactions to reduce labor.

3.4. PDA Detector

- a. Light source: Deuterium (D2) lamp, tungsten lamp
- b. No. of Diode: 1024
- c. Wavelength Range: 190~800 nm
- d. Band Width: 8 nm
- e. Wavelength accuracy: ±1 nm
- f. Wavelength precision: ±0.1 nm
- g. Drift: 0.4×10 -3 of AU/hour
- h. Noise: 4.5×10 -6 AU or less
- i. Linearity: 2.5 AU or higher
- j. Flow cell: U-HPLC

3.5. Column Oven

- a. Cell temperature control type: Forced air circulation.
- b. Temperature control range: Room Temperature -10 °C ~ 85 °C
- c. Temperature accuracy: ±0.8 °C
- d. Temperature precision: 0.1 $^{\circ}\text{C}$
- e. Containable column size and number: 300 mm L. column × 3 or more

3.6. Chromatography Software

- a. Software should be the latest, genuine and original.
- b. Real-time triggers to react to the condition, i.e. to take action on Fault, Leakage, Stop, Start, wavelength switching, injection, etc.
- c. The software should be 21 CFR compliance. Documentary proof must be attached.
- d. A System Controller should be quoted.
- e. U-HPLC should be with Analytical Intelligence features like Auto Start up to Shut down,

f. Auto Diagnosis and Recovery, Smart Flow control to increase flow rate gradually to set point to avoid creation of startup protocol for each analysis.

3.7. Columns

a. C-18 Column - 100mm x 2.1 x 2u or equivalent

3.8. Other Requirements

- a. Suitable high-end computer compatible with software.
- b. Reservoir Tray with weight sensors monitor the remaining mobile phase in real time and mobile phase bottles.
- c. The Bidder Should demonstrate that they have a proven appropriate set-up and capability to provide after-sales service and Application support efficiently and effectively with support at Hyderabad.
- d. The Bidder should provide Application based training for the users on the usage of instruments and support for analysis after the installation at our site for 2-3 days. (Bidder should submit the Self Declaration for the same).
- e. All specifications/ claims should be printed & highlighted on product specification sheet/ brochure and published on the company's webpage.
- f. Full system from the single vendor and no refurbished parts should be added to the system.
- g. A user list along with a minimum of three performance certificates must be provided along with the contact details from Government Institute or Central / State Universities.

4. List of Deliverables

The Ultra High Performance Chromatography (U-HPLC) with the following deliverables

- a. Solvent Delivery Unit
- b. Vacuum Degasser
- c. Autosampler with cooler
- d. PDA Detector
- e. Column Oven
- f. Computer hardware and Software along with appropriate licence.
- g. Columns
- h. Sample vials, plates, loop
- i. Active Pre-Heater
- j. Cables, solvent bottles, tubing, tool kit and other accessories required to operate the system.

5. Eligibility Criteria

Only those bidders fulfilling the following criteria should respond to the tender.

- i. Tenderer must be a Company registered under Indian Companies Act 1956 or a registered firm. (Proofs for Registration of company, PAN and GST certificates to be submitted).
- ii. The bidder should have an average annual financial turnover of Rs. 34 lakhs or more during the last three years ending March 31, 2023. Proof of turnover and Proof of annual profit certificate issued by the chartered accountant to be submitted.
- iii. Tenderer (OEM/SI) should have past experience in similar nature of works of similar volume in last five years ending previous day of last date of submission of the online Bid. Out of which one work of value Rs. 54 lakh or above or two works each of value Rs. 40 lakhs or above or three works each of value Rs.27 lakhs or above. Client certificates/Work Completion Certificate/ Experience certificate along with the P.O no. as a reference to be enclosed in this regard.
- iv. Similar works means: Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy back
- v. The bidder should provide profile of their company including its infrastructure, technical manpower and their expertise.
- vi. Earnest Money Deposit (EMD): As per clause 10 of the General Terms and Conditions under section 10.
- vii. Escalation matrix with full contact details, for the resolution of reported issues during contract period.
- viii. Bidder should submit MFA (Manufacturer Authorization Form) from respective OEM's.

- ix. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant or should be registered with GeM as startup. Applicable certificate should be enclosed.
- x. Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and corrigendum if any.

NOTE:

- Offers of bidders which do not fulfill the eligibility criteria or fail to submit documentary proof for all the points under eligibility criteria will not be considered for further evaluation.
- No further communication in this regard will be entertained.
- The bids submitted without EMD will be summarily rejected and no further communication in this regard will be entertained.

6. Warranty Clause:

The following Warranty clause is applicable:

6.1 Standard Warranty

The vendor should provide a standard warranty for the satisfactory performance of the instrument for a period of one year (365 days) from the date of acceptance at INCOIS.

During the one-year standard warranty period, the vendor should repair / replace any component arising due to the manufacturing defects.

7. Contents of the Bid: The quote should be submitted in two bid system.

(i) Technical Bid and (ii) Commercial Bid

Technical Bid: Technical bid should contain all the information as listed below, without which the offer will not be considered further.

NOTE:

- Technical bid should contain a filled-in Technical Compliance Statement along with legible documentary proof, without which the offer will not be considered further.
- Part/conditional/incomplete quotations will not be accepted.

7.1 Table 1: Technical Compliance Statement

Sl.No.	Description	Compliance status Yes/No	Page number against the Proof attached.	Remarks/ Deviations, if any
Genera	1 Conditions			1000
1.	Name of the Bidder			
2.	The bidder is a 1) Registered Indian under Indian Company Act 1956 / 2) OEM/(s) / 3) Consortium 4) System Integrator	·		
3.	Bidder Address and contact details like E Mail, Phone etc.,			
4.	MSME / NSIC certificate details if any Registration / License from the Government: GST Registration No. PAN Number			
5.	Technical compliance statement for all the specifications, along with the detailed data sheets/ catalogues			
6.	The bidder should provide a profile of their company, including its infrastructure, technical manpower and expertise.	- make substant		

3.				
3.	Bidder should provide list of clients and			
3.	their contact details and the installation/			
3.	commissioning reports.			
3.	The Tenderer must be a Company registered			
·]	under Indian Company Act 1956 or a			
	registered firm. Registration certificate to be	1		
	submitted. Proofs for Registration of			
	company, PAN and GST certificates to be			
- 6	submitted.			
Sintil S	The Bidder should have an average annual			
l l	financial turnover of Rs. 34 lakhs or more			
	during the last three years ending March 31,			
	2023. Proof of turnover and Proof of annual			
	profit certificate issued by the chartered			
- 1	accountant to be submitted.	1		
9.				
	Financi Details of Details Details o			
	al year Turnover of Profit Net wort			
	2022-23			
- 1	2021-22	2		
	2020-21			
-	Tenderer (OEM/SI) should have past			1
	experience in similar nature of works in last			
	five years ending previous day of last date of			
	submission of the online Bid. Out of which			
	one work of value Rs. 54 lakhs or above or			
	two works each of value Rs. 40 lakhs or		1	
	above or three works each of value Rs. 27			
	lakhs or above. Client certificates/Work			
	Completion Certificate/ Experience		= -	
	certificate along with the P.O no. as a			
	reference to be enclosed in this regard.			
10.	reference to be enclosed in this regard.			
	Experience details: Details are to be			
	Experience details: Details are to be provided on the letter head duly signed and			
	stamped by the authorized signatory along			
	with copies of contract orders.		1	
	with copies of contract orders.			
	Sl. No. Contract Scope Period of Contra			
	Order of work contract Value			
	details			
			0.000	THE CONTRACTOR
	Earnest Money Deposit (EMD): As per			
11.	clause 10 of the General Terms and	2		
	Conditions section 10.			
	Escalation matrix with full contact details,			
I	for the resolution of reported issues during			
12.	contract period.		**************************************	
12.	Bidder should submit specific MAF			
12.				
12.	(Manufacturer Authorization Form) from			
	(Manufacturer Authorization Form) from respective OEM's.			
	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India			
	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior			
	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed			
	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical			
	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per			
13.	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The Bidder who intends to			
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13.	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The Bidder who intends to participate as "start up" company should enclose the certificate towards startup			
13.	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The Bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by			
13.	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The Bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and			
13.	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The Bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the			
13.	(Manufacturer Authorization Form) from respective OEM's. Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The Bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and			

15.	Signature on all the pages of the tender document, including addendum, if any, issued by INCOIS.	
Techi	nical :	
16.	Do you comply with the technical specifications of the Solvent Delivery Unit?	
17.	Do you comply with the technical specifications of the Vacuum Degasser?	
18.	Do you comply with the technical specifications of the Autosampler with cooler?	
19.	Do you comply with the technical specifications of the PDA Detector?	
20.	Do you comply with the technical specifications of the Column Oven?	
21.	Do you comply with the technical specifications of the Chromatography Software?	
22.	Do you comply with the technical specifications of the Columns?	
23.	Do you comply with the technical specifications of the other requirements?	
24.	Have you provided the product specification sheet / brochure indicating all the technical specifications/ claims?	
25.	Have you provided the link of the company's webpage where the product specification sheet / brochure indicating all the technical specifications/ claims are available?	
26.	Is the complete system from the single vendor and there are no added refurbished parts?	

Bidders should fill and submit the technical compliance sheet along with supporting documents along with Techno-Commercial bid. Offers received without the compliance sheet will be summarily rejected.

Table-2: Compliance Statement - 2 (un-priced bid)

NOTE:

- Part/conditional/incomplete quotations will not be accepted.
- Bidder has to quote for all the components given in the Price bid. Hence, please indicate as Yes or No in the table given below.

6.1 Table 2: Price Bid format:

Sl No.	Particulars	Qty	Please confirm whether prices are Quoted in commercial bid or not. (Yes/ No) Please do not mention/quote prices here.
1.	Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) along with accessories and one-year standard warranty.	1 No	
2.	Less Buy-back cost of INCOIS HPLC	1 No	
Option	nal Component		

	Optional Items: Placement of order will be at discretion of Director		
3.	AMC for 02 nd year upon completion of 01 year standard warranty	01 Year	
4.	AMC for 03 rd year upon completion of 2 nd year AMC	01 Year	
5.	AMC for 04th year upon completion of 03rd year AMC	01 Year	

8. Quality of Service During AMC

The broad lists of checks to be carried out for annual maintenance contract period:

- Once in a six month a mandatory system checks for U-HPLC should be carried out.
- Checking of the system working condition / Firmware up-gradation if requires
- Calibration/ Offset adjustment of sensor with reference to standards.
- Cleaning of systems and performance check need to be carried out
- Ensure that data and processing should be done.
- Inspection of complete system and all other inter connecting cables, connectors etc. and their replacement.
- Thoroughly checking & maintenance the U-HPLC system and Software Install the patches / firmware / upgrades on time to time for smooth functioning of the system.
- Checking of parameters, configuration of the equipment/system and their correction, if required.
- List of diagnostic check for preventive maintenance includes power system i.e power conditions fault Analysis and restoration.
- Preparation of maintenance/Log Reports: Detailed site wise report for the checks & tests carried out during each preventive maintenance visit will be submitted to INCOIS.
- Any other activities required for the smooth running of the system.

Breakdown maintenance: During any break down / not working, the vendor will attend emergency Breakdown calls at short notices. There will be no restriction on number of Breakdown Maintenance visits per month / year due to the critical nature of the network

- Diagnose &maintenance of all hardware &software including supply &replace of spares/modules, interconnecting cables and associated hardware supplied &installed by the vendor only.
- Availability of necessary spares all the time for smooth maintenance of the network.
- The selected vendor has to provide the list of Engineer In-Charge & Engineer details of the project to INCOIS for time to time coordination.

9. Penalty Claus During AMC:

The problem has to be rectified as per the allowed timelines mentioned below without any penalty charges: INCOIS Hyderabad: within 7 days of information by email/Call

In case, the problem is not rectified with the timelines mentioned above, the detailed penalty charges are applicable as mentioned below:

Number of days down	Penalty	
8-15 days	5% AMC amount	
16-22 days	10% AMC amount	
23-30 days	20% AMC amount	
>31 days	No half-yearly AMC charges.	

10. General terms and Conditions

SNo.			
1.	Quotation: Quotation must submit online in the Government E Marketplace at https://gem.gov.i		
2.	A two-bid system will be followed in selecting the vendor		
3.	Validity Period: Bids / Offers shall have the validity period of 90 days from the tender closing date		
4.	Delivery Schedule: Within 03 months from the date of Acceptance to the Purchase Order.		
5.	* Acceptance of the order by successful bidder upon AOC: Within 10days from the date of issue of the PO/Order. If the acceptance communication is not received with in 10days, then PO would be deemed as accepted and binding to the successful bidder.		
6.	Payment Terms: 90% upon delivery and satisfactory demonstration of the performance (sensitivity and receptivity) of the U-HPLC system using phytoplankton pigment standards (https://c14.dhigroup.com/productdescriptions/phytoplanktonpigmentstandards) provided by INCOIS and acceptance of all items at INCOIS, Hyderabad and submission of Invoice, applicable Test Certificate, Pre-shipment inspection/Q.C. passed certificate etc.,		
	10% will be paid after successful completion of warranty period or against submission of advance bank guarantee from a nationalized/scheduled bank for the like amount valid for a period of 01 year 02 months.		
7.	Warranty Claus: As per Section 06 of the above.		
8.	Bidder should submit all the necessary documents as sought in the eligibility criteria without which his offer would be rejected without any further communication.		
9.	Tenders not in complete shape or not conforming to technical specifications or not confirming to terms and conditions are liable for rejection.		
10.	Earnest Money Deposit (EMD): An amount of Rs. 1,35,000/- (Rupees one lakh thirty five thousand		
	only) has to be submitted by way of Demand Draft/RTGS from any Nationalized Bank in favor of "Director, INCOIS payable at Hyderabad" .The Scanned copy of the Demand Draft/RTGS/ Bank Guarantee/FDR/Insurance Surety Bond is to be uploaded to the GeM Portal while submitting the offer. Bank Guarantees/Counter Guarantees should be obtained from any of the Nationalized/schedule bank of India with a validity of 6 months from the closing of the bid due date and should be sent by the issuing banker directly to the office of INCOIS, Hyderabad.		
	The original DDs/ Financial Instruments if any should reach to INCOIS on or before 1500 Hrs of 23.08.2024. ie., before opening of the tender. Offers received without Tender Document cost and EMD 4will be summarily rejected. (RTGS details: Name of the Bank: SBI, HAL campus Branch; Account Name: Director, INCOIS; A/c No. 10442322840; IFSC Code: SBIN0001676)		
	Vendors registered with Ministry of Micro Small Enterprises (MSE) /National Small Scale Industries Corporation (NSIC) are exempted from payment of EMD only if the vendor is manufacturing and supplying the tendered products for this NIT. A copy of valid registration certificate should be submitted along with bid securing declaration to be submitted on the bidding firm's letter head duly signed and stamped by the authorized signatory as per Annexure –I		
11.	Bidder's from a country which shares a land border with India will be eligible to participate in this tender, if the bidder is registered with Department for Promotion of Industry and Internal Trade		
	(DPIIT) under Order (Public procurement No. 1) issued by Ministry of Finance, Department of Expenditure in line with OM No. F.No.6/18/2019-PPD dt 23rd July, 2020 and F.18/37/2020-PPD, dt. 08.02.2021inserting Rule 144 (xi) in GFR 2017.		
12.	Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The bidder who intends to participate as "start up" company		
	should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant or should be registered with GeM as startup. Applicable certificate should be enclosed.		
13.	GST: The bidder should specifically/particularly state GST if any applicable as extra and the rate at which the same are chargeable, failing which, the prices quoted, will be deemed to be inclusive of such levies. If a particular bidder is not registered under the GST Act, the		

	prices quoted by him will be treated as net and inclusive of all taxes and statutory levies
	and that any future claims made by him for reimbursement of those levies on account of
	retrospective registration under the GST Act will in no circumstances be entertained by the
	INCOIS and that liability for payment of these levies will be wholly and exclusively that of
	the bidder quoting against our tender.
14.	Liquidated Damages Clause: In case the supply/delivery/services is delayed and delay is
	attributed to the Successful Bidder or is not as per our specifications and in the event of breach of
	any of the terms and conditions mentioned in the Purchase Order, INCOIS shall have the right:
	a) To recover at the rate of 0.5% per week for the value equivalent to undelivered material /
	services against the delay in execution of the order or part thereof subject to a maximum of
	10% of the services/material not executed/delivered.
	b) To purchase elsewhere, after due notice to the Tenderer Inc., on the account and at the risk of
	the defaulting supplier for the stores/services not supplied or others of a similar description
	without cancelling the work order in respect of the job not yet due for supply or
	c) To cancel the order or a portion thereof and if so desired to purchase the stores / services at
	the risk and cost of the defaulting supplier and also.
	d) To extend the period of delivery with or without penalty shall not be more than agreed
	liquidated damages referred to in clause (a) above,
	e) To forfeit the security deposit full or in part at the discretion of Director, INCOIS.
15.	Security Deposit: Successful bidder has to submit 05% of the order value within 15 days acceptance
2	of the order towards Security Deposit by means of Demand Draft drawn in favor of Director,
	INCOIS payable at Hyderabad or Bank Guarantee from any Nationalized Bank valid for upto
	60days beyond the contract period. This deposit will be free of interest and is refundable after the
	satisfactory execution of the contract and complete fulfillment of contractual obligations.
16.	Please note that any falsification/suppression of information could lead to the
10.	disqualification from the tender.
17.	Bidders should fill and submit the technical compliance sheet along with supporting documents
17.	along with Techno Commercial hid Offers received without the counting accuments
	along with Techno-Commercial bid. Offers received without the compliance sheet will be summarily rejected.
18.	
10.	Tenders not in complete shape or not conforming to technical specifications or not confirming to terms and conditions are liable for rejection.
19.	
19.	All above relevant documents must be enclosed with technical bids failing which bids may be
20	ignored and will not be considered for technical evaluation.
20.	Proof for fulfillment of eligibility criteria mentioned above should be submitted along with the
	tender. If the tender is submitted without valid documents, INCOIS shall not consider the bid
04	offered as responsive. Tenders received without proof of eligibility criteria will be rejected
21.	Any deviations technically or commercially should be clearly indicated in the Technical bid offer
	only.
22.	Force Majeure Clause:
	If the execution of the contract / supply order is delayed beyond the period stipulated in the
	contract as a result on out-break of hostilities, declaration of an embargo's or blockage or fire flood,
	acts of nature or any other contingency, pandemic declared by WHO/Govt. authorities causing
	stoppage of work beyond the supplier's /INCOIS control, Director, INCOIS may allow such
	additional time by extending the delivery period as he considers to be justified by the
	circumstances of the case and his decision shall be final, conclusive and binding. If and when
	additional time is granted by the INCOIS, the contract/supply shall be read and understood as if it
	had contained from its inception the delivery date as extended.
23.	If any tenderer withdraws his tender after price bid is opened, with in the validity period or makes
	any modifications in the terms and conditions of tender, which are not acceptable to the INCOIS,
	then INCOIS shall without prejudice to any other right or remedy available to it, be at liberty to
	initiate appropriate action w.r.t bid for forfeit of EMD & bid securing declaration in case of MSEs.
24.	The bidder shall sign and upload the Bids with the exact name and address of the firm, which is
	bidding for the tendered requirement.
25.	The Bids shall be uploaded only after signed by a duly authorized officer of the firm which is
	bidding for the tendered requirement, and in the case of a Corporation, seal, or otherwise
	appropriately executed under seal.
26,	The acceptance of tender will solely rest with Director, INCOIS who does not bind himself to accept
	the lowest or any other tender. No reasons will be furnished for acceptance or rejection of any

	tender.
27.	Director, INCOIS reserves the right to cancel the tender at any stage due to any technical
	/administrative reasons. The bidder shall not have any claim under what so ever reasons.
28.	Canvassing in connection with tender is strictly prohibited and any canvassing will render the bid
	of such tenderer ineligible.
29.	INCOIS reserves the right to alter the scope/or reduce quantum of work, before/after issue of
	work order and tenderer shall not have any claim whatsoever on this account.

11. Technical Clarifications:

e-mail: aneesh@incois.gov.in

If firms require clarifications on certain points in this Document may be submitted (via e-mail) on or before 09 00 Hrs of August 09, 2024. Note: Firms may submit a consolidated query only once. e-mail: aneesh@incois.gov.in, subject should be mentioned as "Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad"

1) Division Head, OON Indian National Centre for Ocean Information Services (INCOIS) Ministry of Earth Sciences, Govt. of India, "Ocean Valley", Pragathi Nagar (B.O.), Nizampet (SO), Hyderabad - 500 090, T.S., India Phone No.:040-2388 6038 Fax No.: 040-23895001 / 23892910

Signature of the Tenderer/Authorised Signatory & date

Name

OFFICE SEAL,

Address

BID-SECURING DECLARATION FORM

Bid No. "INCOIS:PUR: 14/2024 date 31.07.2024 for "Supply of Ultra-High Performance Liquid Chromatography (U-HPLC) and its accessories under buy-back along with one-year standard warranty and three years of AMC at INCOIS, Hyderabad"

To

The Director
Indian National Centre for Ocean Information Services (INCOIS),
Ministry of Earth Sciences, Govt. of India,
"Ocean Valley", Pragathi Nagar (BO),
Nizampet (SO), Hyderabad - 500 090,

Dated on ____ day of __

Venture that submits the bid)

I/We the undersigned, declare that: I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any tender/contract with INCOIS for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, i.e., if I/We withdraw, modify, amend, impair or derogate from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or refuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signature of the Tenderer/Authorised Signatory & date			
Name of the authorized signatory: Designation:	OFFICE SEAL,		
Name of the Bidder:			
Address:			
(Note: In case of a Joint Venture, the Bid Securing De	claration must be in the name of all partners to the Joint		