

भारतीय राष्ट्रीय महासागर सूचना सेवा केंद्र  
पृथ्वी विज्ञान मंत्रालय, भारत सरकार  
"ओशियन वैली", प्रगति नगर (बी. ओ), निज़ामपेट (एस. ओ), हैदराबाद - 500 090  
दूरभाष सं. 040-2388 6002 / 23886074 फैक्स : 040-2389 2910 / 2389 5001  
INDIAN NATIONAL CENTRE FOR OCEAN INFORMATION SERVICES  
Ministry of Earth Sciences, Government of India  
"Ocean Valley", Pragathi Nagar (BO), Nizampet (SO), Hyderabad - 500 090  
Phone No.040-2388 6002/23886074 Fax: 040-2389 2910/2389 5001

इंकोइस: क्रय: 30/2023  
Ref. INCOIS: PUR: 30 /2023

दिनांक: 16.04.2024  
Date : 16.04.2024

सरकारी ई बाज़ार द्वारा निविदा सूचना आमंत्रण  
**Notice Inviting Tender through Government E Market Place (GeM)**

भारतीय राष्ट्रीय महासागर सूचना सेवा केंद्र, हैदराबाद भारत सरकार के पृथ्वी विज्ञान मंत्रालय के अंतर्गत एक स्वायत्त निकाय है।  
Indian National Centre for Ocean Information Services (INCOIS), Hyderabad is an autonomous body under Ministry of Earth Sciences, Government of India.

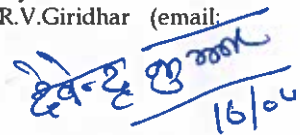
निम्न विवरणों के लिए पंजीकृत विक्रेताओं से निविदाओं/बोलियों को आमंत्रित किया जाता है। जीईएम की एक अधिप्राप्ति होने के नाते बोलियों को केवल सरकारी ई बाज़ार (जीईएम) <http://gem.gov.in/> द्वारा ऑनलाइन से ही जमा किया जाए। एनआईटी का संक्षिप्त विवरण नीचे दिया जा रहा है।

Tenders/Bids are invited from registered vendors of GeM for the following items. Being a GeM procurement, the bids has to be submitted online through **Government E- Market Place (GeM) <http://gem.gov.in/>** only. The brief details of NIT are appended below.

क्र. सं. Sl. No	कार्य का नाम Name of the Work	बोली संदर्भ सं. Bid Reference No.	बोली संख्या एवं दिनांक Bid Number and Date	बोली समाप्ति की तारीख और समय Bid end date and Time
(1)	मानकीकरण के लिए अंतर्राष्ट्रीय संगठन - INCOIS सेवाओं/गतिविधियों के लिए ISO मानक 9001:2015 प्रमाणन  International Organization for Standardization - ISO standards 9001:2015 certification for INCOIS services / Activities	इंकोइस: क्रय: 30/2023 INCOIS: PUR: 30/2023	जीईएम/2024/बी/4861843 दिनांक: 16.04.2024 GEM/2024/B/4861843 dated 16.04.2024	07.05.2024 15:00:00

जीईएम की एक अधिप्राप्ति होने के नाते बोलियों को केवल जीईएम पोर्टल अर्थात बोली/आरए के खाने के अंतर्गत <http://gem.gov.in/> द्वारा ऑनलाइन से ही जमा किया जाए। किसी भी प्रकार की सहायता के लिए कृपया जीईएम पोर्टल की हेल्प लाइन से संपर्क करें। निम्न अधिकारियों से भी संपर्क किया जा सकता है: श्री देवेन्द्र कुमार (ईमेल: devendra.kumar@incois.gov.in; दूरभाष सं. 040 23886074) / श्री आर. वी. गिरिधर (ईमेल: rvgiridhar@incois.gov.in दूरभाष सं. 040-2388 6055)

Being a GeM procurement, the bid has to be submitted online through the GeM portal i.e., [http://gem.gov.in](http://gem.gov.in/) under the Bids/RAs column. For any assistance, please contact help line of GeM portal. The following officials may also be contacted: Mr. Devendra Kumar (email:devendra.kumar@incois.gov.in; Phone No. 040 23886074) /Mr.R.V.Giridhar (email: rvgiridhar@incois.gov.in Phone No. 040-2388 6055).

  
16/04

देवेन्द्र कुमार / Devendra Kumar  
केंद्र अधिकारी / Nodal Officer,  
निविदा आमंत्रण प्राधिकारी, इंकोइस  
Tender Inviting Authority, INCOIS



नोडल अधिकारी / Nodal Officer  
एनआईटी / NIT <sup>GeM/2024/B/</sup>  
4861843  
ई-क्रय / e-Procurement  
16.04.24

**Bid Document/ बिड दस्तावेज़**

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	07-05-2024 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	07-05-2024 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Earth Sciences
Department Name/विभाग का नाम	Department Of Earth Sciences
Organisation Name/संगठन का नाम	Earth Sciences Secretariate
Office Name/कार्यालय का नाम	Indian National Centre For Ocean Information Servi
Item Category/मद केटगरी	Hiring Of Agency For ISO Certification Service - ISO 9001 - Quality Management System (QMS); Consulting, Surveillance Audit, Initial Audit; Workshop on awareness of ISO certification for employees, Guidance for documentation and implementation of rel..
Contract Period/अनुबंध अवधि	4 Month(s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	7 Year (s)
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	10 Days

**Bid Details/बिड विवरण**

<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation
<b>Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है</b>	Yes

**EMD Detail/ईएमडी विवरण**

Required/आवश्यकता	No
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**ePBG Detail/ईपीबीजी विवरण**

Required/आवश्यकता	No
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**Splitting/विभाजन**

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

**MII Compliance/एमआईआई अनुपालन**

MII Compliance/एमआईआई अनुपालन	Yes
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**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service

provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Number of Years of Experience of Service Provider for ISO Certifications and Audits**b) The tenderer should have extensive and proven mix of skill and expertise in the field of ISO 9001:2015 certification. Previous experience of similar work is essential.

c) Tenderer should have a minimum of 10 years of professional experience in ISO 9001 consultancy and should have executed minimum five ISO 9001 projects in the government/PSU Sector/Large public limited organization. Tenderer should submit Contract/Work orders indicating the details of assignment, client, value of assignment, date and year of award. Client certificates/Work Completion Certificate/ Experience certificate along with the P.O no. as a reference to be enclosed in this regard.

**Project Executed and Running for ISO Certification and Audits by the Service Provider:**f) It is desirable that tenderer should have executed minimum five (5) ISO 9001 projects in the government/PSU sector /large public limited organizations. This should be supported by documentary evidence. Certificates of satisfactory performance from clients to be submitted along with the tender.

**Number of Employees with Service Providers:**d) Detailed resume of the team leader and team members indicating the details of qualifications and professional experience

e) Certificate of lead assessor course undergone by the team leader and team member(s). The team members of the successfully bidder should be qualified lead assessors.

**Scope of Work to be mentioned by Buyer:**[1713262564.pdf](#)

**Hiring Of Agency For ISO Certification Service - ISO 9001 - Quality Management System (QMS); Consulting, Surveillance Audit, Initial Audit; Workshop On Awareness Of ISO Certification For Employees, Guidance For Documentation And Implementation Of Rel.. ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Type of ISO Certification Required	ISO 9001 - Quality Management System (QMS)
Type of Service Required	Consulting , Surveillance Audit , Initial Audit
Category of work required for ISO certification	Workshop on awareness of ISO certification for employees , Guidance for documentation and implementation of relevant management system , Training / awareness program on ISO , Framing relevant policy , Internal auditor training for Management Representatives
Type of Professional Resources required	ISO certification expert in implementing specified certification

Specification	Values
Qualification of Professional Resources required	Knowledge Expertise
Certification of Professional Resources required	Lead Auditor Certificate
Total Experience of Professionals Resources (In years)	10 to 15 Years
Deployment Location	Onsite
Post Service Support required	Yes
<b>Addon(s)/एडऑन</b>	
<b>Additional Details/अतिरिक्त विवरण</b>	
Number of Consultants Required	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity( to be input 1 as price will be evaluated as per bid requirement)	Additional Requirement/अतिरिक्त आवश्यकता
1	Dasari Prasad	500090, Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Government of India, Ocean valley, Pragathi Nagar BO, Nizampet SO, Hyderabad - 50090 INDIA	1	N/A

**Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

## 2. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

## 3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

## 4. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

### 1. Eligibility Criteria

Only those bidders fulfilling the following criteria should respond to the tender.

- a) The Tenderer must be a Company registered under Indian Company Act 1956 or a registered firm. Registration certificate to be submitted. Proofs for Registration of company, PAN and GST certificates to be submitted.
- b) The tenderer should have extensive and proven mix of skill and expertise in the field of ISO 9001:2015 certification. Previous experience of similar work is essential.
- c) Tenderer should have a minimum of 07 years of professional experience in ISO 9001 consultancy and should have executed minimum five ISO 9001 projects in the government/PSU Sector/Large public limited organization. Tenderer should submit Contract/Work orders indicating the details of assignment, client, value of assignment, date and year of award. Client certificates/Work Completion Certificate/ Experience certificate along with the P.O no. as a reference to be enclosed in this regard.
- d) Detailed resume of the team leader and team members indicating the details of qualifications and professional experience
- e) Certificate of lead assessor course undergone by the team leader and team member(s). The team members of the successfully bidder should be qualified lead assessors.
- f) It is desirable that tenderer should have executed minimum five (5) ISO 9001 projects in the government/PSU sector /large public limited organizations. This should be supported by documentary evidence. Certificates of satisfactory performance from clients to be submitted along with the tender.
- g) Considering the complexity in the tender, It is advised that the Bidder may visit our office before submitting the bid for better understanding and acquaintance of scope of work involved.

f) Escalation matrix with full contact details, for the resolution of reported issues during contract period.

## 5. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 6. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free

Telephone No. for Service Support.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the General Terms and Conditions/सामान्य नियम और शर्तें, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---



**Request of Proposal for "International Organization for Standardization - ISO standards 9001:2015 certification for INCOIS services / Activities"**

Dear Sirs,

On behalf of Director, INCOIS tenders are invited in "Two Bid System" (Techno Commercial Bid and Price Bid) from Contractors with appropriate registration having adequate resources and setup and dealing with Certification for International Organization for Standardization. The offers, in the prescribed format, shall be submitted through online Government E Marketplace at <http://gem.gov.in>. No tender will be accepted in hard copy, fax, e-mail or any other such means. The intending, bidders must be registered with Government E Marketplace.

1.	Name of the work	:	International Organization for Standardization - ISO standards 9001:2015 certification for INCOIS services / Activities
2.	BID Reference No.	:	INCOIS: PUR: 30/2023
3.	Submission of Bid	:	Please note that the subject tender has to be submitted online via Government E Marketplace at <a href="http://gem.gov.in">http://gem.gov.in</a>
4.	Last date for seeking the clarifications	:	On or before 09 00Hrs of April 26, 2024
5.	Bid submission due date online	:	On or before 15:00 Hrs of May 07, 2024
6.	Bid opening date	:	After 15:30 Hrs of May 07, 2024
7.	Completion period	:	Four months from the date of issue of work order
8.	*Acceptance of the Order by the successful bidder upon AOC	:	* Within 10 days from the date of issue of the PO/Order.

Being a GeM procurement, the bid has to be submitted online through the GeM portal i.e., <http://gem.gov.in>. For any assistance, please contact help line of GeM portal. The following officials may also be contacted: Mr. Devendra Kumar (email: [devendra.kumar@incois.gov.in](mailto:devendra.kumar@incois.gov.in); Phone No. 040 2388 6074)/Mr. R V Giridhar (email: [rvgiridhar@incois.gov.in](mailto:rvgiridhar@incois.gov.in) Phone No. 040-2388 6055)

INCOIS may, at its discretion, extend the deadline for submission of bids by issuing a corrigendum, in which case all rights and obligations of the owner and the bidders previously subject to the original deadline will thereafter be subject to the deadline as extended.

Postal Address	Location Address
Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Govt. of India, "Ocean Valley", Pragathi Nagar (BO), Nizampet (SO), Hyderabad - 500 090	Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Govt. of India, "Ocean Valley", Survey No.342/3, Beside ALEAP, Near Pragathi Nagar, Opp. JNTU-Kukatpally, Hyderabad 500 090, Ph.No.040-2388 6000 , Fax No.040-23892910

## Index:

SI No.	Description	Page No.
1.	Introduction	02
2.	Scope of the Work	02
3.	International Organization for Standardization - ISO standards 9001:2015 certification for INCOIS services / Activities	03
4.	Eligibility criteria	06
5.	Contents of the Bid	07
6.	General Terms and Conditions	09
7.	Technical Clarifications	11

### 1. Introduction

1.1 Indian National Centre for Ocean Information Services (INCOIS), a unit of Ministry of Earth Sciences, Govt. of India is a premier scientific Institute of the country, functioning on 24X7 basis to provide Ocean data, information and advisory services to society, industry, Government and Scientific community through sustained ocean observation and constant improvement through systematic and focused researching information and Ocean modeling.

1.2 INCOIS is located approximately 3km from Pragathi Nagar at Ocean valley, Pragathi Nagar PO, Nizampet SO, Hyderabad - 500090, near besides ALEAP in 60-acre premises. It had started functioning at its premises w.e.f 2004 after construction of various buildings along with related services were completed and occupied in year 2004.

### 2. Scope of ISO 9001:2015 certification :-

- a. To form the Steering Committee and ISO Project team to assist INCOIS who will be responsible for implementing ISO 9001:2015 requirements.
- b. To determine the scope of ISO 9001:2015 implementation under the first phase and finalize the same through discussion with the Steering Committee. The consultant should define such a scope for which ISO 9001:2015 requirements may be implemented within a time period of four months.
- c. To perform gap analysis of the existing documentation of the INCOIS against the requirements of ISO 9001:2015 and produce a gap analysis report.
- d. To plan together with the ISO project team of INCOIS on the ways to address the gaps in order to develop the necessary documentation for ISO 9001:2015 certification.
- e. To develop all mandatory procedures as required in ISO 9001:2015 and guide the ISO project team on implementing the same.
- f. To develop customised training course material in soft copy (as well as hard copy) for conduct of all necessary trainings.
- g. To conduct required trainings that will include (i) top/senior management briefing; (ii) planning, documentation and implementation workshop for ISO project team and, (iii) awareness programme for all employees
- h. To advise the ISO steering committee on change management and the success factors to support effective implementation of ISO 9001:2015.
- i. To conduct Internal Auditors training (with certificates) and guide the Internal Auditor team in conducting required numbers of internal audits.
- j. To assist in evaluation of implemented ISO 9001:2015 quality management system through internal audits including closure of actions.
- k. To offer close guidance in the preparation and review / pre-assessment of the final documents prior to certification.
- l. To assist in coordination of required management reviews prior to certification.

- m. To guide the ISO project team to take the necessary corrective actions on identified non-conformities and final review of documents.
- n. To guide the ISO project team on addressing all the clauses of ISO 9001:2015
- o. To guide the ISO Project team in making an application for certification.
- p. To co-ordinate during final certification of the department and ensure that the INCOIS is certified by the certification body.
- q. Any other task to ensure the certification of the INCOIS / INCOIS Services
- r. Submit bi-weekly progress report to the Director, INCOIS

### 3. International Organization for Standardization - ISO standards 9001:2015 certification for INCOIS services / Activities

Brief write-up on INCOIS Services proposed for ISO Certification

#### 3.1 Marine Fishery Advisories

##### 3.1.1 Potential Fishing Zone (PFZ) Advisories:

A potential fishing zone refers to an area in the ocean that is believed to have favorable conditions for fishing activities. A reliable and timely advisory on the potential zones of fish aggregation will benefit the fishing community to reduce the time and effort spent in searching the shoals of fish, thus improving the profitability and hence, the socio-economic status. Indian National Centre for Ocean Information Services (INCOIS) provides these advisories to the fishermen on a daily basis with specific references to 1223 fish landing centers along the Indian coast.

The ability to forecast catch or seasonal abundance of stocks in different areas requires understanding on various aspects of physical, biological and chemical processes of the sea. This involves basic knowledge of currents, upwelling areas, eddies, gyres and thermal fronts over space and time. Remote sensing observations can provide a significant part of information needed to assess the potential fishery zones. A wide spatial coverage with receptivity at short intervals provides additional advantage to utilize the satellite technology for the forecast of PFZ information. Sea Surface Temperature (SST) and Chlorophyll over the Arabian Sea and Bay of Bengal retrieved from thermal infrared channels of NOAA-AVHRR and optical bands in IRS-P4 OCM / MODIS Aqua data are used for identifying Potential Fishing Zones along the Indian coastline and island regimes.

These identified features are delineated into PFZ Lines and were overlaid on the base maps. The entire Indian coastline is divided into 14 sectors viz., Gujarat, Maharashtra, Karnataka, Goa, Kerala, South Tamil Nadu, North Tamil Nadu, South Andhra Pradesh, North Andhra Pradesh, Orissa, West Bengal, Lakshadweep Islands, Andaman Islands and Nicobar Islands for sector-wise generation of PFZ Maps. These PFZ advisories are generated operationally on daily basis and are disseminated to the fishermen community. As the fishermen communities are less literate, these PFZ Maps will be translated into multi-lingual PFZ Text that gives information about the latitude, longitude and depth of the shelf at such locations as well as angle, direction and distance from the landing centres/light houses. This service helps in livelihood of the fishermen community.

##### 3.1.2 Tuna Fishing Zone Advisories:

Tuna inhabits over a wide range of ecosystems and hence search for these resources by fishery fleets/vessels are a high cost activity. Keeping in view of the demand from the industry, INCOIS has streamlined the operational generation of Tuna fishery advisories using the satellite derived parameters viz. Sea Surface Temperature, Chlorophyll and Kd490 (Water Clarity). The advisories are being sent to the tuna long liners through the website (WebGIS) and emails.

#### 3.2. Indian Ocean Forecasting System

##### 3.2.1 Ocean State Forecast (OSF) Services

Ocean State Forecast (OSF) service aims at providing crucial information on the state of the ocean that helps the users in smooth navigation and safe operations at sea. These services are rendered to various stakeholders of the country such as fishermen community, shipping, Port and Harbours, offshore industry, defense etc. OSF provides 5-7 day forecast of waves and general circulation features in 3-6 hourly interval and oil-spill trajectory forecast. The forecast includes Wave Height, direction and period (of both wind waves and swell waves),

Sea surface currents, Sea surface temperature, Mixed Layer Depth (the well mixed upper layer of the sea), Depth of the 20 degree isotherm, Astronomical tides, Wind Speed & Direction for the coastal regions. These forecast products are made available as a location-specific forecast aiming at major fishing harbours / fish landing centers, coastal forecasts for state-wide, regional forecast based on the area of coverage of the sea and global forecast. Also forecast along ship-routes are provided to the users as a customized service to specific user community.

### 3.2.2 High Wave Alerts/ Warnings

INCOIS issues high wave alerts/warnings to coastal states to notify them about the possibility of unusual high waves during extreme weather events and cyclones in the Arabian Sea and Bay of Bengal. These alerts typically include information about expected wave height, wave period, swell surge, swell period and surface currents that helps the user community (fishermen, shipping industry, etc.) in making decision on their trip to sea and for safe navigation while in the sea. These alerts/warnings are issued based on the analysis of wave models and real time observations.

### 3.2.3 Oil Spill Advisories

INCOIS developed an oil spill trajectory prediction system to advise the Indian Coast guard, the Regulatory authority, Oil spill responders and the coastal community involved in the clean up and control measures during the event of oil spill. The coastal sensitive ecosystems and the marine habitats are being affected by oil spills. This operational system will deliver the trajectory of the spilled oil immediately, which can enable the oil spill responders to plan their clean up activity. The impact of the oil spills on the environment can also be reduced by getting the direction and movement of the spilled oil pollutant in advance. The predicted trajectory for a maximum period of 96 hours is made available for the users on website. The generated trajectory can be downloaded as an animation file. It can also be viewed immediately in the WebGIS map, as the options available make the user access easier.

### 3.2.4 Small Vessel Advisory Services (SVAS)

*Small Vessel Advisory Services (SVAS) is an innovative impact-based advisory and forecast service system for small vessels operating in the Indian coastal waters. The SVAS warns fisherfolks and seafarers against potential zones where vessel overturning can take place, ten days in advance, which helps them to avoid such unfortunate incidences. This warning system is based on 'Boast Safety Index' (BSI) derived from wave model forecast outputs such as significant wave height, wave steepness, directional spread and the rapid development of wind sea.*

To make the advisories boat-specific, the warning is issued with region of danger in conjunction with the category/size of boat in an inclusive manner, by using the significant wave height information from the model. Thus SVAS is categorized according to the beam width of the vessel. Advisories are valid for small vessels of beam width up to 7 m. This limit covers the entire range of beam widths of the fishing vessels used in all the 9 coastal states and union territories of India.

### 3.2.5 Search and Rescue Aided Tool (SARAT)

INCOIS developed the Search and Rescue Aid Tool (SARAT) to save life and property at Sea. SARAT system is mainly to facilitate the Indian Coast Guard, Navy and coastal Security Police in their operations to minimize loss of life, injury, and property damage. The user will be able to select 60 types of missing objects such as person in water, life raft, fishing boat, aviation, surf boat, sail boat etc. Users can select a specific point where the object is missed using the interactive map or they can select a coastal location, distance

travelled and bearing angle so that the missing point is calculated. The results generated are shown in an interactive map depicting the probable area to be searched and also send as a text message. The model uses assembling that accounts for the uncertainties in the initial location and time of the missing object. Current and wind acts as the driving force for the missing object. The model is forced by currents and winds derived from very high resolution models run in super computers or High Performance computers. The system can predict the search location up to 10 days. The accuracy of SARAT is validated using the drifting buoys and other objects deployed in Sea.

### 3.3 Indian Tsunami Early Warning System (ITEWS)

Until December, 2004, not many people in India were aware of tsunami and its devastating capacity to washout coastal areas. The great Sumatra earthquake (Mw 9.3) of December 26, 2004 generated a tsunami which exposed the vulnerability of the Indian coastline and caused unprecedented loss of life and damage to property in the Indian Ocean rim countries. The tsunami was considered as one of the deadliest natural hazards in the history, killing over 2,30,000 people in fourteen countries. In India it claimed 10,749 lives according to official estimates.

In response to this disaster, the Ministry of Earth Sciences (MoES) has taken up the responsibility of establishing the Indian Tsunami Early Warning System (ITEWS), with INCOIS, NIOT, NCCR, IMD, SOI and NRSC as the major participating institutions. The National Tsunami Early Warning System, set up at INCOIS, is operational since October 2007 and has been issuing accurate tsunami advisories for all under-sea earthquakes of magnitude  $M \geq 6.5$ . The centre is connected with all the necessary real-time observation networks from national and international Seismic stations, Tsunami buoys, Tide gauges, etc. and with necessary facilities such as computational and communication facilities and human resources to monitor the real-time earthquakes and predict the tsunamis in a timely manner on 24x7 basis. The uniqueness of the centre is the back-end support of a pre-run model scenario database and Decision Support System.

The Indian Tsunami Early Warning system is capable of issuing Tsunami bulletins in less than 10 minutes after any major earthquake in the Indian Ocean thus providing a response/lead time of about 10 - 20 minutes for near source regions and a few hours in the case of far source regions. The advisories are provided to the public, designated ministries, disaster management offices, etc. for further necessary action as per the Standard Operating Procedures (SOP). Earthquake information, tsunami bulletins as well as real-time sea level observations are also made available on a dedicated website for officials, public and media. The tsunami bulletins provide earthquake information, evaluation of the event and advise. There are four types of bulletins i.e. Type 1 contains only earth quake information of tsunamigenic event; Type 2 contains results of the model in addition to the type 1 information; Type 3 contains real-time sea level observations and refined tsunami advisories and Type 4 contains all clear message or the final bulletin. The vulnerability of the coast due to inundation by the tsunamigenic waves is also provided.

Currently Warning Centre disseminates tsunami bulletins to various national and international stakeholders through multiple dissemination modes simultaneously (Fax, Phone, Emails, GTS and SMS etc.). This Indian Tsunami Early Warning System also serves as a regional Tsunami Service Provider (TSP) that provides tsunami advisories to 25 countries in Indian Ocean rim.

### 3.4 Storm Surge Early Warning Services (SSEWS)

Storm surge is the abnormal rise in sea level generated by a cyclone or other intense storm, over and above the predicted or normal astronomical tide. It is caused mainly by atmospheric weather systems such as tropical cyclones, hurricane winds shoving the ocean water up over the coast, although low pressure in the eye also contributes a much smaller amount. INCOIS provides the Storm surge advisories to Indian coast through Indian Meteorological Department (IMD) by using ADCIRC model. These advisories are useful to foresee the threat, mitigate and save precious the lives along the Indian Coast. SSEWS utilizes the automated Decision Support System (DSS) based on Geographic Information System (GIS) and database technology.

### 3.5 Coral Bleaching Alert Services (CBAS)

Coral bleaching is one of the main reasons for increased deterioration of reef health. Corals are sensitive to changes in temperature. When exposed to higher temperatures over an extended period of four to five weeks, the corals bleach and this in turn affects the marine ecosystem. INCOIS developed a model which uses the satellite derived Sea Surface Temperature (SST) in order to assess the thermal stress accumulated in the coral environs. This information yields in drawing the early signs of the intensity and spatial extents of coral bleaching. This methodology adopted from NOAA reef and tested for the earlier bleaching events of

Indian coral environs. The service CBAS disseminated once in three days comprising the Hotspot, Degree of Heating Weeks and time series products.

### 3.6 Algal Bloom Information Services (ABIS)

The increasing frequency of algal blooms is a major concern due to its ill effects on fishery, marine life and water quality. INCOIS has developed a service for "Detection and Monitoring of Bloom in the Indian Seas". The target users are fishermen, marine fishery resource managers, researchers, ecologists and environmentalists. Algal Bloom Information Services (ABIS) will provide near-real time information on spatio-temporal occurrence and spread of phytoplankton blooms over the North Indian Ocean. Accordingly, relevant data retrieved from satellites i.e. Sea Surface Temperature, chlorophyll-a, Algal Bloom Index - chlorophyll, rolling chlorophyll anomaly, rolling sea surface temperature anomaly, phytoplankton class/species, phytoplankton size class and a composite image delineating bloom and non-bloom regions will be disseminated daily through ABIS.

### 3.7 Marine Heatwave Advisory Services (MAHAS)

Climate change is a global phenomenon and the impacts vary locally, hence it is necessary to estimate the intensity and variability of the heat content in the sea. In this regard, a Marine Heatwave (MHW) is a parameter to understand the persistence of heat content in the marine environment. The MHW is a discrete prolonged anomalously warm water event. INCOIS has setup a Marine Heatwave Advisory service on daily basis comprising the parameters Intensity of Marine Heatwave, MHW categories, percentage of the area of MHW spread over the different basin and sector over the Indian Ocean through the web interface for users. These advisory services can be helpful for understanding the impact of Marine habitat and the frequency and intensity of disaster events for Indian rim country and research communities.

### 3.8 Reaching the user community:

INCOIS adopts various state-of-the-art techniques available in the country for timely dissemination of its services. The various dissemination modes adopted by INCOIS are Mobile services (SMS, Voice messages, mobile applications, WhatsApp), Electronic Display Boards (EDB), Email, Web (with Web-GIS technology), Television (Doordarshan and local cable networks), Radio (Local FM stations, Community Radios, AIR), information kiosks (Village Resource Centers, Village Knowledge Centers, Fishermen Help-line systems, etc.), social media (Telegram, Twitter) etc. in addition to the traditional modes of Telephone / Fax. Also, GTS is used for dissemination of Tsunami advisories to various national and international user communities.

## 4. Eligibility Criteria

Only those bidders fulfilling the following criteria should respond to the tender.

- a) The Tenderer must be a Company registered under Indian Company Act 1956 or a registered firm. Registration certificate to be submitted. Proofs for Registration of company, PAN and GST certificates to be submitted.
- b) The tenderer should have extensive and proven mix of skill and expertise in the field of ISO 9001:2015 certification. Previous experience of similar work is essential.
- c) Tenderer should have a minimum of 07 years of professional experience in ISO 9001 consultancy and should have executed minimum five ISO 9001 projects in the government/PSU Sector/Large public limited organization. Tenderer should submit Contract/Work orders indicating the details of assignment, client, value of assignment, date and year of award. Client certificates/Work Completion Certificate/ Experience certificate along with the P.O no. as a reference to be enclosed in this regard.
- d) Detailed resume of the team leader and team members indicating the details of qualifications and professional experience
- e) Certificate of lead assessor course undergone by the team leader and team member(s). The team members of the successfully bidder should be qualified lead assessors.
- f) It is desirable that tenderer should have executed minimum five (5) ISO 9001 projects in the government/PSU sector /large public limited organizations. This should be supported by documentary evidence. Certificates of satisfactory performance from clients to be submitted along with the tender.
- g) Considering the complexity in the tender, It is advised that the Bidder may visit our office before submitting the bid for better understanding and acquittance of scope of work involved.

- h) Escalation matrix with full contact details, for the resolution of reported issues during contract period.
- i) **Start ups:** In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant or should be registered with GeM as startup. Applicable certificate should be enclosed.
- j) Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and corrigendum if any.

**NOTE:**

- Offers of bidders which do not fulfill the eligibility criteria or fail to submit documentary proof for all the points under eligibility criteria will not be considered for further evaluation.
- No further communication in this regard will be entertained.

5. **Contents of the Bid:** The quote should be submitted in two bid format. (i) Technical Bid and (ii) Commercial Bid

**Technical Bid:** Technical bid should contain all the information as listed below without which the offer will not be considered further.

**NOTE:**

- Technical bid should contain filled-in Table-1 and Table-2 along with legible documentary proof, without which the offer will not be considered further.
- Part/conditional/incomplete quotations will not be accepted.

**Table 1: Technical Bid**

S No	Description	Compliance status Yes/No	Page number against the Proof attached.	Remarks/ Deviations, if any
1.	Name of the Bidder			
2.	The bidder is a 1) Registered Indian under Indian Company Act 1956 / 2) Proprietary /3) OEM/(s) /4) System Integrator/5) Others			
3.	Bidder Address and contact details like E Mail , Phone etc.,			
4.	MSE / NSIC certificate details if any Registration/ License from the Government: GST Registration No. PAN Number			
5.	Bank details of the firm:			
6.	The bidder must be a Company registered under Indian Company Act 1956 or a registered firm. (Proofs for Registration of company, PAN and GST certificates to be submitted.)			
7.	The tenderer should have extensive and proven mix of skill and expertise in the field of ISO 9001:2015 certification. Previous experience of similar work is essential. Tenderer should have a minimum of 10 years of professional experience in ISO 9001 consultancy and should have executed minimum five ISO 9001 projects in the government/PSU			

S No	Description	Compliance status Yes / No	Page number against the Proof attached.	Remarks/ Deviations, if any										
	<p>Sector/Large public limited organization. Tenderer should submit Contract/Workorders indicating the details of assignment, client, value of assignment, date and year of award. Client certificates/Work Completion Certificate/ Experience certificate along with the P.O no. as a reference to be enclosed in this regard. Experience details: Details are to be provided on the letter head duly signed and stamped by the authorized signatory along with copies of contract orders.</p> <table border="1"> <thead> <tr> <th>Sl.No.</th> <th>Contract Order details</th> <th>Scope of work</th> <th>Period of contract</th> <th>Contract Value</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Sl.No.	Contract Order details	Scope of work	Period of contract	Contract Value								
Sl.No.	Contract Order details	Scope of work	Period of contract	Contract Value										
8.	Detailed resume of the team leader and team members indicating the details of qualifications and professional experience													
9.	Certificate of lead assessor course undergone by the team leader and team member(s), The team members of the successfully bidder should be qualified lead assessors.													
10.	<p>It is desirable that tenderer should have executed minimum five (5) ISO 9001 projects in the government/PSU sector /large public limited organizations. This should be supported by documentary evidence. Certificates of satisfactory performance from clients to be submitted along with the tender.</p> <table border="1"> <thead> <tr> <th>Sl.No.</th> <th>Contract Order details</th> <th>Scope of work</th> <th>Period of contract</th> <th>Contract Value</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Sl.No.	Contract Order details	Scope of work	Period of contract	Contract Value								
Sl.No.	Contract Order details	Scope of work	Period of contract	Contract Value										
11.	Escalation matrix with full contact details, for the resolution of reported issues during contract period.													
12.	<p><b>Start ups:</b> In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant or should be registered with GeM as startup. Applicable certificate should be enclosed.</p>													
13.	Signature on all the pages of the tender document, including addendum, if any, issued by INCOIS and The bidder should give a self-declaration certificate for acceptance of all terms & conditions of tender document													



Table-2: Compliance Statement - 2 (un-priced bid)

NOTE:

- Part/conditional/incomplete quotations will not be accepted.
- Bidder has to quote for all the components given in the Price bid. Hence, please indicate as Yes or No in the table given below.

S.No	Item Description	Quantity	Please confirm whether prices are Quoted in commercial bid or not. (Yes/No) Please do not mention/quote prices here.
1	International Organization for Standardization - ISO standards 9001:2015 certification for INCOIS services / Activities	01 Set	

6. General terms and Conditions

Point No.	Details
1.	Quotation: Quotation has to submit online in the Government E Marketplace at <a href="http://gem.gov.in">http://gem.gov.in</a> .
2.	A two-bid system will be followed in selecting the vendor
3.	INCOIS expects the bids submitted by Bidder should meet the requirements, provisions, specifications, etc. as stipulated in the tender Document without any deviations and exceptions.
4.	Validity Period: Bids/Offer shall have the validity period of 90 days from the tender closing date.
5.	Completion period: within four month from the date of acceptance of the purchase / work order.
6.	* Acceptance of the order by successful bidder upon AOC: Within 10days from the date of issue of the PO/Order. If the acceptance communication is not received within 10days then PO would be deemed as accepted and binding to the successful bidder.
7.	Payment terms: 100% Payment will be released upon completion, receipt and acceptance of ISO-9001:2015 certificate. <i>Net payment will be released after statutory deductions. No advance payment will be allowed and no other payment terms will be considered.</i>
8.	Bidder's from a country which shares a land border with India are eligible to participate in this tender, only if the bidder is registered with Department for Promotion of Industry and Internal Trade (DPIIT) under Order (Public procurement No. 1) issued by Ministry of Finance, Department of Expenditure in line with OM No. F.No.6/18/2019-PPD dt 23rd July, 2020 and F.18/37/2020-PPD, dt. 08.02.2021 inserting Rule 144 (xi) in GFR 2017.
9.	Start ups: In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant or should be registered with GeM as startup. Applicable certificate should be enclosed.
10.	GST: The bidder should specifically/particularly state GST if any applicable as extra and the rate at which the same is chargeable, failing which, the prices quoted, will be deemed to be inclusive of such levies. If a particular bidder is not registered under the GST Act, the prices quoted by him will be treated as net and inclusive of all taxes and statutory levies and that any future claims made by him for reimbursement of those levies on account of retrospective registration under the GST Act will under no circumstances be entertained by the INCOIS and that liability for payment of these levies will be wholly and exclusively that of the bidder quoting against our tender.
11.	Liquidated Damages Clause: In case the supply/delivery/services is delayed and delay is

	<p>attributed to the Successful Bidder or is not as per our specifications and in the event of breach of any of the terms and conditions mentioned in the Purchase Order, INCOIS shall have the right.</p> <p>a) To recover at the rate of 0.5% per week for the value equivalent to undelivered material / services against the delay in execution of the order or part thereof subject to a maximum of 10% of the services/material not executed/delivered.</p> <p>b) To purchase elsewhere, after due notice to the Tenderer Inc., on the account and at the risk of the defaulting supplier for the stores/services not supplied or others of a similar description without cancelling the work order in respect of the job not yet due for supply or</p> <p>c) To cancel the order or a portion thereof and if so desired to purchase the stores / services at the risk and cost of the defaulting supplier and also.</p> <p>d) To extend the period of delivery with or without penalty shall not be more than agreed liquidated damages referred to in clause (a) above,.</p>
12.	Please note that any falsification/suppression of information could lead to the disqualification.
13.	Bidders should fill and submit the technical compliance sheet along with supporting documents along with Techno-Commercial bid. Offers received without the compliance sheet will be summarily rejected.
14.	Tenders not in complete shape or not conforming to technical specifications or not confirming to terms and conditions are liable for rejection.
15.	All above relevant documents must be enclosed with technical bids failing which bids may be ignored and will not be considered for technical evaluation.
16.	Proof for fulfillment of eligibility criteria mentioned above should be submitted along with the tender. If the tender is submitted without valid documents, INCOIS shall not consider the bid offered as responsive. Tenders received without proof of eligibility criteria will be rejected
17.	Any deviations technically or commercially should be clearly indicated in the Technical bid offer only.
18.	<p><b>Force Majeure Clause:</b></p> <p>If the execution of the contract / supply order is delayed beyond the period stipulated in the contract as a result on out-break of hostilities, declaration of an embargo's or blockage or fire flood, acts of nature or any other contingency , pandemic declared by WHO/Govt. authorities causing stoppage of work beyond the supplier's /INCOIS control, Director, INCOIS may allow such additional time by extending the delivery period as he considers to be justified by the circumstances of the case and his decision shall be final, conclusive and binding. If and when additional time is granted by the INCOIS, the contract/supply shall be read and understood as if it had contained from its inception the delivery date as extended.</p>
19.	If any tenderer withdraws his tender after price bid is opened, with in the validity period or makes any modifications in the terms and conditions of tender, which are not acceptable to the INCOIS, then INCOIS shall without prejudice to any other right or remedy available to it, be at liberty to initiate appropriate action w.r.t bid for forfeit of EMD & bid securing declaration in case of MSEs.
20.	The bidder shall sign and upload the Bids with the exact name and address of the firm, which is bidding for the tendered requirement.
21.	The Bids shall be uploaded only after signed by a duly authorized officer of the firm which is bidding for the tendered requirement, and in the case of a Corporation, seal, or otherwise appropriately executed under seal.
22.	The acceptance of tender will solely rest with Director, INCOIS who does not bind himself to accept the lowest or any other tender. No reasons will be furnished for acceptance or rejection of any tender.
23.	Director, INCOIS reserves the right to cancel the tender at any stage due to any technical /administrative reasons. The bidder shall not have any claim under what so ever reasons.
24.	Canvassing in connection with tender is strictly prohibited and any canvassing will render the bid of such tenderer ineligible.

25.	INCOIS reserves the right to alter the scope/or reduce quantum of work, before/after issue of work order and tenderer shall not have any claim whatsoever on this account.
26.	In case of any un resolved dispute or differences arising at any time between this Institute and the firm holding the contract, these shall be resolved in terms of the Arbitration and Conciliation Act 1996 and held at Hyderabad, Telangana, India only. Further, this contract is subject to laws of India alone

**7. Technical Clarifications: -**

If firms require clarifications on certain points in this document may be submitted (via e-mail) on or before 0900 Hrs of April 26, 2024. Note: Firms may submit a consolidated query only once. e-mail: raja@incois.gov.in, bala@incois.gov.in E-mail subject should be mentioned as "Queries on International Organization for Standardization - ISO standards 9001:2015 certification for INCOIS services / Activities".

1) Division Head, OOS  
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Fax: 040 2389 5001 / 23892910  
e-mail: bala@incois.gov.in

Declaration: I, \_\_\_\_\_ son/daughter of \_\_\_\_\_ aged \_\_\_\_\_ years and residing at \_\_\_\_\_ State and sole proprietor /managing partner /director of \_\_\_\_\_, after having read and understood the tender document No..... dated..... floated by the Institute, hereby undertake that I agree to and shall abide by the terms and conditions prescribed in the said tender document for International Organization for Standardization - ISO standards 9001:2015 certification for INCOIS services / Activities.

Signature of the Tenderer/Authorised Signatory & date

Name

OFFICE SEAL,

Address

**Note: The bidder /tenderer has to sign & stamp on all pages of tender document and upload the same**